

How to make sure you're getting emails from IHA

We regularly send out emails to all our stakeholders and subscribers using a marketing automation service called Hubspot. To make sure you're receiving the emails you want, follow the below steps.

Work with your IT department to get us on your "allow list"

Unfortunately, just because you are subscribed to our emails doesn't mean they'll show up in your inbox. Sometimes organizations block emails sent by marketing automation software, especially in the healthcare industry. We recommend sending the below message to your IT department so that you and your team get our emails in the future.

Sample message:

I work with Integrated Healthcare Association (IHA) regularly and would like to request that we add them to our email allow list. IHA frequently sends emails from the below domain and IP addresses that are important to my work. Is it possible to add the below criteria to (insert organization)'s allow list?

All emails coming from the domain @iha.org

All emails coming from the below IP addresses:

- 554.174.60.0/23
- 143.244.80.0/20
- 18.208.124.128/25
- 54.174.53.128/30
- 158.247.16.0/20
- 54.174.59.0/24
- 54.174.63.0/24
- 3.93.157.0/24
- 54.174.52.0/24
- 139.180.17.0/24
- 54.174.57.0/24

Have questions or need additional assistance getting our emails? Email marketing@iha.org and we'd be happy to help.