



MY 2022 AMP Preliminary Results Release

August 10, 2023

Agenda

- MY 2022 AMP Results and Questions & Appeals Timeline
- Results uses and preliminary trends
 - Quality
 - Appropriate Resource Use
 - Cost
- Accessing the Onpoint PRP
- Questions

Dial-in Information

Phone: 1 (669) 900-6833, **Passcode:** 843 4600 1979#

Questions?

Submit them via the "Q&A" function!



Today's webinar will be recorded and posted on https://www.iha.org/news-and-events/





MY 2022 Results Timeline

Shelley Kong, Program Operations Specialist

MY 2022 AMP results timeline

Milestone	Activity	Timeline
Preliminary results release in PRP	Commercial HMO, Medicare Advantage, Medi-Cal Managed Care results available	August 10, 2023
	Questions and appeals period	 FinThrive: August 10, 2023 – September 1, 2023 Onpoint and PBGH: August 10, 2023 – September 8, 2023
Questions and appeals	Resubmission deadline for final release	 FinThrive: September 8: Health Plans must generate results to their auditor September 15: FinThrive must receive auditor-locked resubmissions Onpoint: September 14: Health Plans must send resubmissions to Onpoint September 21: Files must be in passing status
	Appeals hearing	September 20, 2023
	Appeals decisions to participants	September 27, 2023
Final results release in PRP	Commercial HMO, Medicare Advantage, Medi-Cal Managed Care results available	End of October



What measure domains are included in this release?

Results for Commercial HMO, Medicare Advantage, & Medi-Cal Managed Care

	Measure Domain	Commerical HMO	Medicare Advantage	Medi-Cal Managed Care
	Quality	X	X	Χ
	Patient Experience	X		X
	Resource Use	X	X	X
¢	Encounters	X	X	X
	Behavioral Health	X	X	X
\$	Total Cost of Care	X	X	X

What years are included in this release?

Results for Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care

You can submit questions or appeals about MY 2021 Onpoint-generated results if you are also submitting questions or appeals about the same measure for your MY 2022 Onpoint-generated results.

> UPDATED MY 2021 Onpointgenerated results

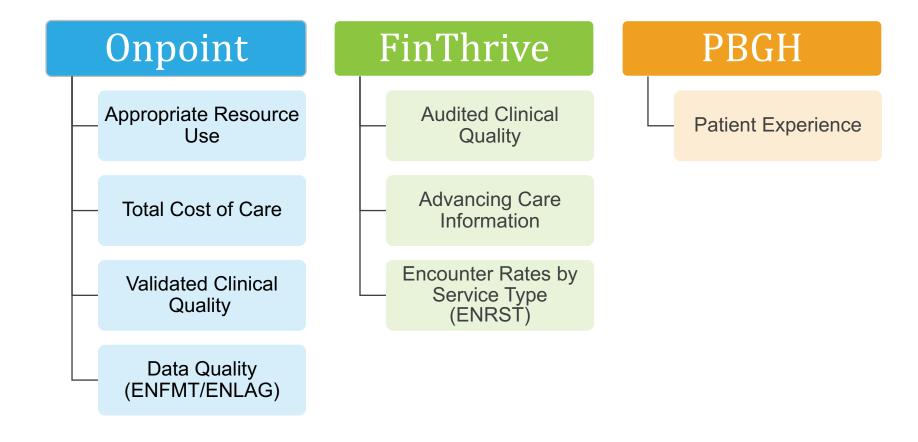
NEW MY 2022 audited quality results

NEW MY 2022 Onpointgenerated results



What data pipelines are included?

Results for Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care





What plans are included?

Health Plans	Commercial HMO	Medicare Advantage	Medi-Cal Managed Care
Aetna	X		
Anthem	X		
Blue Shield of California	X	X	
Blue Shield Promise			X
Cigna Health Care of California	X		
Health Net	X	X	
Inland Empire Health Plan (NEW)			X
Kaiser Permanente	X	X	
LA Care Health Plan	X		
Molina	X		
Sharp Health Plan	X	X	
Sutter Health Plus	X		
UnitedHealthcare	X	X	
Western Health Advantage	X	X	





Overview of questions and appeals period

AMP questions and appeals process

August 10 – October 31

Preliminary results review Health plan resubmissions Finals results release

Submit questions and appeals

Appeals hearing



AMP questions and appeals period



What

- Participants review MY 2022 FinThrive, PBGH, and Onpoint generated results
- Ask questions or submit appeals for correction to results before results are finalized for use in payment, public reporting, and awards



When

- Begins with release of preliminary reports – Open now!
- Submit questions or appeals no later than
 - FinThrive: 5 p.m. PDT September 1, 2023
 - Onpoint and PBGH: 5 p.m. PDT September 8, 2023
- No late appeals will be accepted



How

- **Email AMP Question and Appeals** Submission Form(s) to appeals@iha.org
- AMP staff will partner with health plans and vendors to address your questions and concerns



How to submit your questions and appeals

Step 1

Review the <u>AMP Questions and</u>
 <u>Appeals Submission Guide</u>,
 <u>Questions and Appeals Best</u>
 <u>Practices and FAQs</u>, and additional resources at <u>iha.org</u>.

Step 2

- Complete the <u>AMP Questions</u> and <u>Appeals Submission</u> <u>Form(s)</u>.
- POs must complete a separate
 Submission Form for each health plan.

Step 3

 Email the completed Question and Appeals Submission
 Form(s) to appeals@iha.org.

Reminder: Do <u>not</u> send Protected Health Information (PHI) to IHA.



Best practices for submitting questions or appeals

Tips

- Review appeals resources on <u>IHA.org</u>, including the <u>Questions and Appeals Practices + FAQs</u>
- Start reviewing and ask questions early
- Review the Accessing the Onpoint PRP section of this deck for a tutorial on how to access results on the PRP
- Identify the primary data issue or concern so we can better investigate the issue
- Provide as much information as possible to help substantiate that there is an error, not just a data inconsistency

Information to include

- Who is submitting the question?
- Which plan or reporting entity is the question for?
- Which measures are in question?
- Does the data issue or concern warrant a correction?

Submit questions or appeals no later than 5 p.m. PDT September 1, 2023, for FinThrive-generated measures 5 p.m. PDT September 8, 2023, for PBGH and Onpoint-generated measures



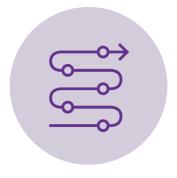
Appeals panel considerations



Is there sufficient evidence to substantiate that a true, systematic reporting error was made by the plan, IHA, or data partner?



Is the discrepancy in question reflective of gaps in the data exchanges between the PO and health plan?



Which path forward is the best choice, given the anticipated impacts on the AMP program timeline and downstream deliverables?



Is additional research required by the PO, health plan, data partner, and/or IHA to make a firm decision on the appeal?



What does a successful appeal submission look like?

Example: Provider organization submission for geography and risk-adjusted TCOC

- To substantiate their appeal, PO gathered the information displaying the risk score from the prior measurement year at the plan-PO level.
- The information displayed that Plan D's risk score was significantly different from prior year and other health plans.
- After investigation, Plan D discovered that a subpopulation was included in the eligibility data submission but inadvertently excluded from their medical and pharmacy claims submission.
- **Decision:** Panel decided to uphold the appeal, as this is a systematic issue, and subpopulation should have been included in all file submissions by Plan D.

Plan	MY	Relative Risk Score	TCOC \$ PMPM (Observed)	TCOC \$ PMPM (Geo and Risk- Adjusted)
Plan A	2018	0.95	XXX	XXX
FIGITA	2019	1.06	XXX	XXX
Plan B	2018	1.12	XXX	XXX
FIAILD	2019	1.19	XXX	XXX
Plan C	2018	1.19	XXX	XXX
Plan C =	2019	1.13	XXX	XXX
Plan D	2018	1.21	XXX	XXX
Flall D	2019	0.43	XXX	XXXX
Health Plan	2018	1.10	XXX	XXX
Aggregate	2019	0.97	XXX	XXX





Results uses and preliminary trends

Steven Hough, Program Coordinator, Strategic Design and Initiatives

Lindsey Wong, Project Manager, Strategic Design and Initiatives

AMP Program primary use cases



Common measure set



Participant reports and benchmarks



Insights and research

AMP accountability uses



Public reporting



Public recognition



Health plan incentive design



AMP Program primary use cases

AMP Program	Common measure set	Participant reports & benchmarks	Public reporting	Recognition awards	Incentive design	Insights & research
Commercial HMO	X	X	X	X	X	X
Medicare Advantage	X	X	X	X	Optional	X
Medi-Cal Managed Care	X	X	N/A	N/A	Optional	X



Updates to accountability measures for MY 2022

Commercial HMO

Measure domain	MY 2021	MY 2022 (change since MY 2021)
Clinical Quality	21	21
Advancing Care Information*	2	0 (↓2)
Patient Experience	5	5
Appropriate Resource Use	5	5
Cost	1	1
Data Quality	0	0
TOTAL	34	32 (↓2)

^{*}ACI measures were removed from incentive design due to CMS suppression of select MIPS measures in MY22

MY 2022 Measure Set





AMP public recognition awards

MY 2022 AMP public recognition awards

Commercial HMO



Excellence in Healthcare



Top 10% Performers



Ronald P. Bangasser, MD, Memorial Recognition for **Quality Improvement**

- No methodological changes for MY 2022
- IHA is determining when and where winning POs will be announced

Medicare Advantage







Medicare Stars Quality Improvement

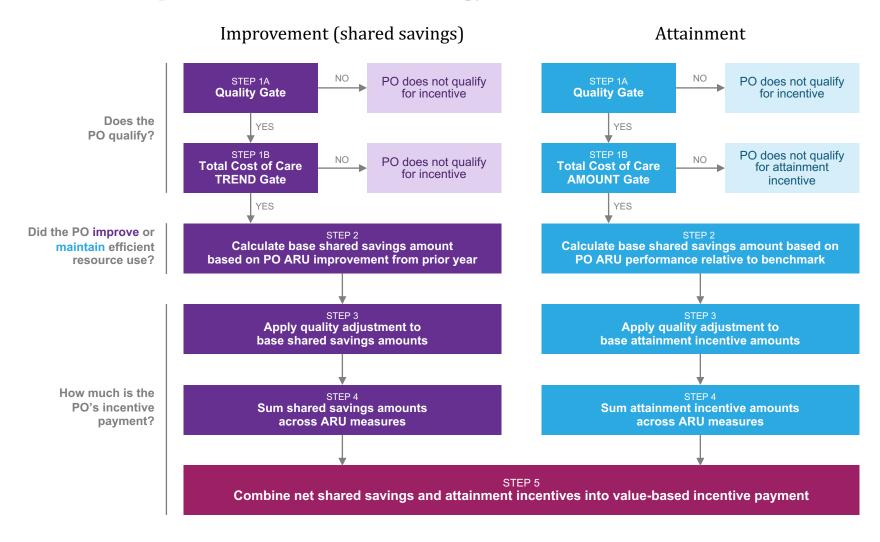
- Methodology will align with 2024 CMS Stars
- Winning POs will be announced in early 2024





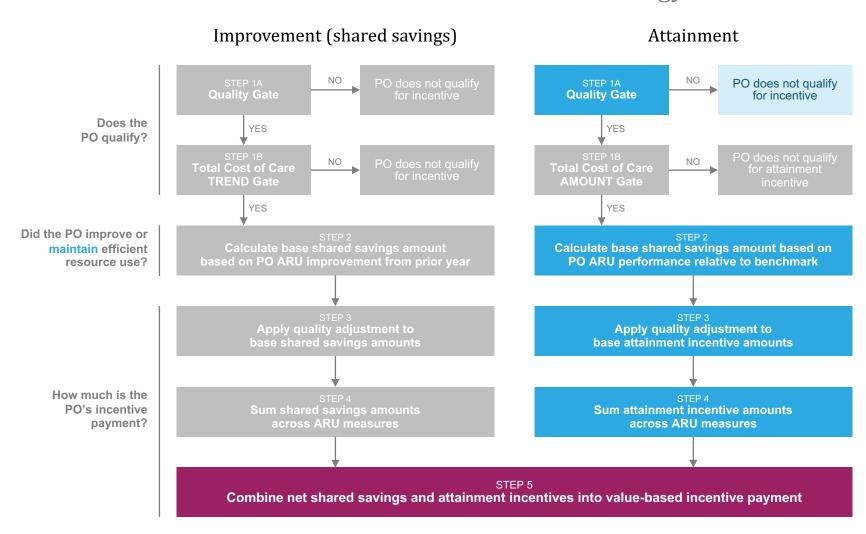
AMP incentive design

Standard, pre-COVID-19 methodology





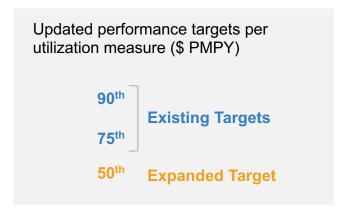
MY 2020-2021 modifications to standard methodology



Fully utilize attainment pathway to calculate incentive payments

Waive TCOC Trend and **Amount Gates**; only Quality Gate is used to determine PO incentive eligibility

Use expanded set of attainment targets to quantify incentive amounts





MY 2022-2023 incentive design approach

Approved by IHA committees in Q2

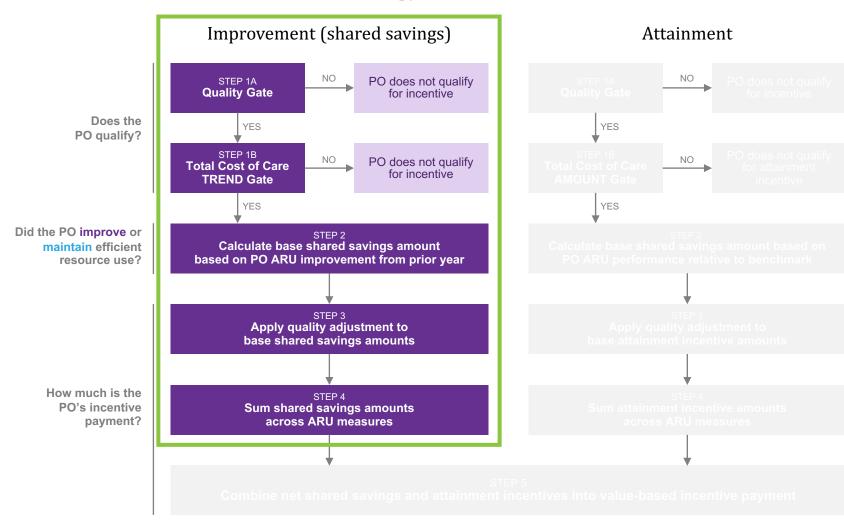
- Set incentive design for next two measurement years (i.e., MY 2022 and MY 2023)
- Return to standard IHA value-based incentive design methodology
 - Contingencies may apply
- Introduce new enhancements:
 - Higher Quality Gate
 - Recalibrated Quality Multiplier (shared risk incentive design only)
 - Updated TCOC Adjuster (full risk incentive design only)

- MY 2022 ONLY Exclusion of Advancing Care
 Information (ACI) domain when calculating Quality
 Composite Scores (QCS) results for AMP Commercial HMO
 POs
 - Rationale: Alignment with recent CMS suppression
 - Impact: A PO may earn up to 60 points for its performance on clinical quality measures and up to 30 points for its performance on patient experience measures, culminating in a maximum QCS of 90 points

Please refer to the technical overview for details.



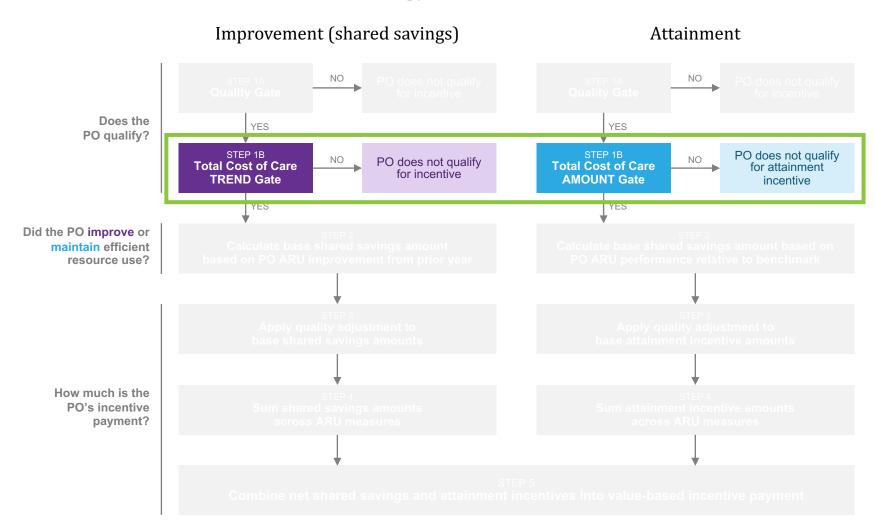
Return to **standard** methodology in MY 2022-2023



Reinstitute **improvement** (shared savings) pathway



Return to **standard** methodology in MY 2022-2023



Reinstitute TCOC Trend and Amount Gates to determine PO incentive eligibility for improvement and attainment incentives, respectively

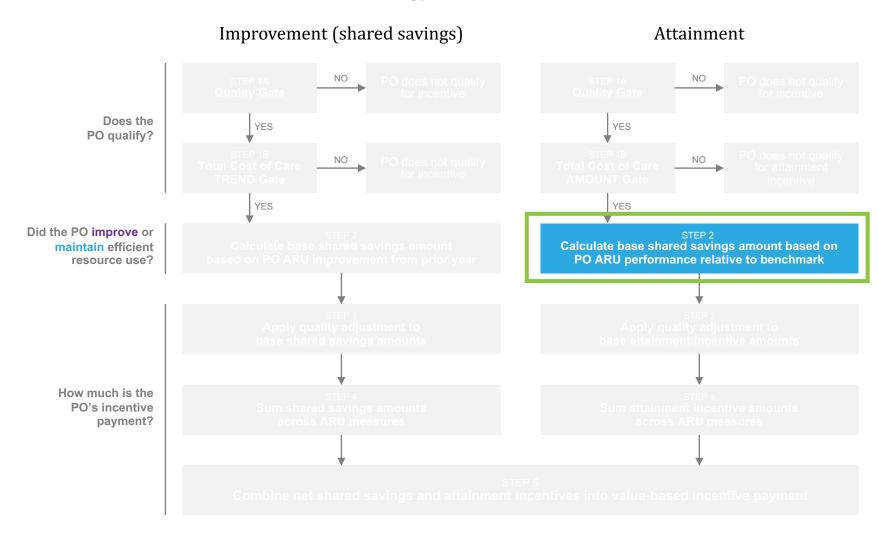
Proposed update for MY 2022 only:

Pending PGC approval, use the following TCOC Trend Gate thresholds:

- **Standard POs:** Three-year average percent change in the Consumer Price Index (CPI) + 3%
- High-Cost POs: Three-year average percent change in the CPI + 1%



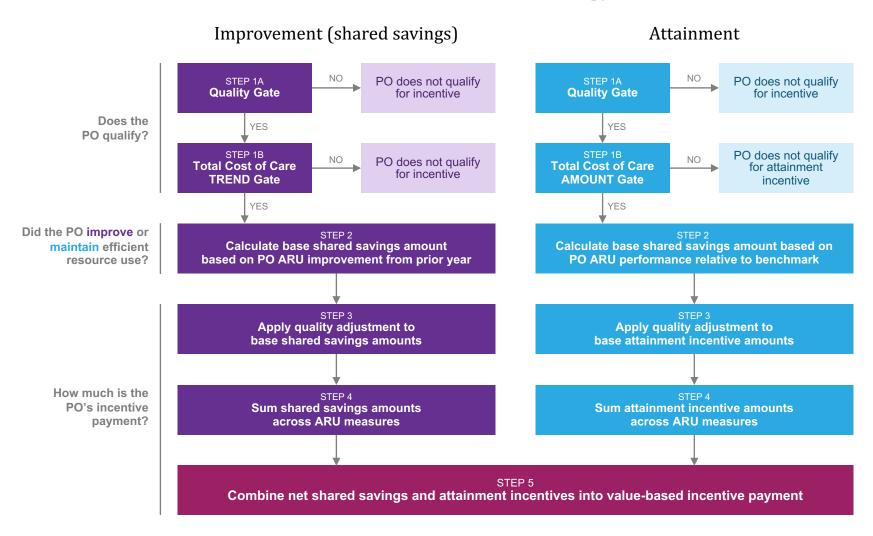
Return to **standard** methodology in MY 2022-2023



Reward POs for exceptional resource use stewardship by returning to the two-tier set of attainment targets (75th and 90th percentiles)



MY 2022 modifications to standard methodology denoted in red



Design Element	Recommended Value
Quality Gate Threshold	QCS* at or above the current measurement year 25 th percentile
TCOC Amount Gate Threshold	Same as standard methodology**
(same as high-cost PO definition)	Same as standard methodology
TCOC Trend Gate Threshold	Proposed update for MY 2022 only**: Pending PGC approval, use the following TCOC Trend Gate thresholds: • Standard POs: Three-year average percent change in the Consumer Price Index (CPI) + 3% • High-Cost POs: Three-year average percent change in the CPI + 1%
Attainment Incentive Threshold	Same as standard methodology**
Attainment Incentive Benchmark	Same as standard methodology
Quality Multiplier	0.65 (QCS* at the current measurement year 25 th percentile) – 1.35 (QCS* at the current measurement year 90 th percentile)



^{*}For MY 2022 only, QCS calculations For AMP Commercial HMO POs exclude the ACI domain.

^{**}Subject to contingencies.



Quality uses and trends

What is included in AMP quality results?

Clinical quality

- FinThrive audited submission
- Onpoint validated submission

Patient experience

Patient Assessment Survey administered by PBGH

Advancing care information

FinThrive audited submission



How quality results are used for accountability

AMP accountability use	Product	Accountability use components	Domain
Incentive Design	Commercial HMO & Medi-Cal Managed Care	 Quality Composite Score ✓ Quality Gate for incentive eligibility – (applies to both shared risk and full risk) ✓ Quality Adjuster 	Clinical QualityPatient Experience
Public Recognition Awards		Excellence in Healthcare	Clinical QualityPatient ExperienceTotal Cost of Care
	Commercial HMO	 Ronald P. Bangasser, MD, Memorial Recognition for Quality Improvement 	Clinical QualityPatient Experience
		 Top 10% in each domain: ✓ Quality ✓ Patient Experience ✓ Cost 	Clinical QualityPatient ExperienceTotal Cost of Care
	Medicare Advantage	4.5 & 5-Star RecognitionMost Improved	Clinical Quality
Public Reporting	Commercial HMO & Medicare Advantage	 Center for Data Insights and Innovation (CDII) Medical Group Reporting for Commercial HMO and Medicare Advantage 	Clinical QualityTotal Cost of Care (HMO only)



MY 2022 measure set highlights – Quality

Measure set changes

	Measure	Commercial HMO	Medicare Advantage	Medi-Cal Managed Care
	Kidney Health Evaluation in Patients with Diabetes (KED)	Testing	Testing	Testing
Testing Measures	Prenatal Immunization Status (PRS-E)	Testing		Testing
	Child and Adolescent Well-Care Visits (WCV)	Testing		Χ
	Blood Pressure Control for Patients with Diabetes (BPD)	X		Χ
	Eye Exam for Patients with Diabetes (EED)	X	X	Χ
Updated Measures	Hemoglobin A1c Control for Patients With Diabetes: HbA1c control <8.0% (HPD)	X		X
	Hemoglobin A1c Control for Patients With Diabetes: Poor HbA1c control >9.0% (HPD)	X	X	X
	Optimal Diabetes Care: Combination (HbA1c Control, Eye Exam, BP Control, Med Attn. Nephropathy) (CDC)	Retired		Retired
Retired	Comprehensive Diabetes Care: HbA1c Testing (One Test) (CDC)			Retired
Measures	Comprehensive Diabetes Care: Medical Attention for Nephropathy (CDC)	Retired	Retired	Retired
	Disease Modifying Anti Rheumatic Drug Therapy for Rheumatoid Arthritis (ART)		Retired	



MY 2022 measure set highlights - Quality and ARU

Measures with trending breaks

Measure	What caused the trending break?	How IHA addressed trending break
Colorectal Cancer Screening (COL)	 Expand the age range criteria from 50-75 years of age (MY 2021) to 45-75 years of age (MY 2022) Added age stratifications 	 Used the comparable age stratification (Colorectal Cancer Screening: Ages 50-75 Years (COL5075) to support trending between MY 2021 and MY 2022.
Acute Hospital Utilization (AHU)	 Clarification that the hospice exclusion is required Updated step 3 of the Calculation of Observed Events Added an exclusion for planned hospital stays to step 3 of the Calculation of Observed Events 	 Recalculated the measure for both MY 2021 and MY 2022 using MY 2022 measure specifications to support trending between MY 2021 and MY 2022.

• 2 measures with trending breaks due to specification changes, IHA able to support trending for both



MY 2022 measure set highlights - Patient experience and quality

Patient Assessment Survey (PAS) Medi-Cal reliability

- To address the low reliability of PAS scores for Medi-Cal groups, IHA and PBGH agreed to update the current methodology to a minimum N approach
 - Sets a reasonable sample size (N) for Medi-Cal POs and uses 2-year scores without the consideration of reliability
 - Would allow for most Medi-Cal groups' results to be included for AMP
 - This approach is used in other survey programs and would be appropriate for this application
 - This changes means the methodologies for Commercial HMO and Medi-Cal are no longer aligned

Clinical Quality Trends

- Improvement / recovery from COVID-related decreases
 - Cancer screenings
 - Childhood immunizations
- Largest improvement seen in blood pressure screening for members with hypertension and diabetes
 - A return to regular, in-person care
- Appropriate Testing for Pharyngitis (CWP) and Avoidance of Antibiotic Treatment for Acute Bronchitis (AAB) are eventbased measures that track mid-year.
 - In MY21, CWP numerators and denominators increased, whereas AAB rates did not recover from COVID until MY22
 - Expect to see increases in AAB numerators and denominators and continued increases in CWP numerators and denominators



Commercial HMO clinical quality trends

Priority Area	Measure Measure	MY 2021 Mean Rate (%)	MY 2022 Mean Rate (%)	Percentage point difference (raw)
Behavioral Health & Substance Abuse	Concurrent Use of Opioids and Benzodiazepines (COB) – Lower is better	9.27	7.94	-1.33
	Controlling High Blood Pressure (CBP)	48.60	52.61	4.01
Cordiovacaular	Proportion of Days Covered by Medications: RAS Antagonists (PDCA)	75.56	76.35	0.79
Cardiovascular	Proportion of Days Covered by Medications: Statins (PDCS)	71.08	71.74	0.66
	Statin Therapy for Patients with Cardiovascular Disease (SPC)	84.42	82.98	-1.44
	Blood Pressure Control for Patients With Diabetes (BPD)	49.46	53.67	4.21
'	Eye Exam for Patients With Diabetes (EED)	49.70	51.69	1.99
	Hemoglobin A1c Control for Patients with Diabetes: HbA1c control <8.0% (HBD)	57.67	58.03	0.36
Diabetes	Hemoglobin A1c Control for Patients with Diabetes: Poor HbA1c control >9.0% (HBD) - <i>Lower is better</i>	32.28	32.46	0.18
	Proportion of Days Covered by Medications: Oral Diabetes Medications (PDCD)	73.46	74.05	0.59
	Statin Therapy for Patients with Diabetes (SPD)	69.59	70.01	0.42

Mean rates include Kaiser POs

+/-1% or % difference +/-1% or more improvement between more decline in rate (better) -1% and +1% rate (worse)



Commercial HMO clinical quality trends (cont.)

Priority Area	Measure	MY 2021 Mean Rate (%)	MY 2022 Mean Rate (%)	Percentage point difference (raw)
	Breast Cancer Screening (BCS)	70.81	73.80	2.99
	Cervical Cancer Overscreening (CCO) - Lower is better	19.95	19.50	-0.45
	Cervical Cancer Screening (CCS)	70.93	70.23	-0.70
Prevention & Screening	Childhood Immunization Status: Combination 10 (CIS)	55.32	54.79	-0.53
Corcorning	Chlamydia Screening in Women (CHL)	54.14	53.63	-0.51
	Colorectal Cancer Screening (COL)	58.09	57.07	-1.02
	Immunizations for Adolescents: Combination 2 (IMA)	38.29	39.63	1.34
	Appropriate Testing for Pharyngitis (CWP)	39.90	45.97	6.07
Respiratory	Asthma Medication Ratio (AMR)	81.70	81.95	0.25
	Avoidance of Antibiotic Treatment for Adults With Acute			
	Bronchitis/Bronchiolitis (AAB)	64.83	65.38	0.55

Mean rates include Kaiser POs

Key								
+/-1% or	% difference	+/-1% or						
more improvement	between	more <u>decline</u> in						
in rate (better)	-1% and +1%	rate (worse)						





Appropriate Resource Use (ARU) and Total Cost of Care (TCOC) – Uses and trends

How ARU and TCOC results are used for accountability

Accountability use	Product	Accountability use components	Domain
Public Reporting	Commercial HMO Medicare Advantage	Center for Data Insights and Innovation (CDII) Medical Group Reporting	ARU (PCR only)TCOC (HMO only)
Public Recognition	Commercial HMO	Excellence in Healthcare	· TCOC
Awards	• Commercial Hillo	Top 10% in each domain: Quality, Patient Experience, Cost	· TCOC
Incentive Design	Commercial HMO Medi-Cal Managed Care	 Shared risk design ARU: base shared savings calculation TCOC: TCOC Trend Gate (for improvement/shared savings incentives), TCOC Amount Gate (for attainment incentives) Full risk design TCOC: TCOC Trend Gate, TCOC Adjuster 	• TCOC • ARU



Which ARU/TCOC results are used in the incentive design?

- Measure performance is based on a PO's specific result with each contracted health plan.
- POs must have two years of results (baseline and current measurement year).
- Improvement and attainment incentives in the shared risk incentive design are calculated for each ARU measure.

Measure	Directionality	Risk- Adjusted?	Applicable Incentive Design(s)	Incentive Design Element and PO Result Used
Acute Hospital Utilization (AHU)	Lower-is-better	Yes*	Shared risk only	 Improvement pathway: Unnormalized observed-to-expected ratio** Attainment pathway: Risk-adjusted rate**
Emergency Department Utilization (EDU)	Lower-is-better	Yes*	Shared risk only	 Improvement pathway: Unnormalized observed-to-expected ratio** Attainment pathway: Risk-adjusted rate**
All-Cause Readmissions (PCR)	Lower-is-better	Yes*	Shared risk only	 Improvement pathway: Unnormalized observed-to-expected ratio** Attainment pathway: Risk-adjusted rate**
Outpatient Procedures Utilization – Percent Done in a Preferred Facility (OSU)	Higher-is-better	No	Shared risk only	Improvement and attainment pathways: Observed rate (% preferred facility)**
Generic Prescribing (GRX)	High-is-better	No	Shared risk only	• Improvement and attainment pathways: Observed rate (% generics)**
Total Cost of Care (TCOC)	Lower-is-better	Yes***	Shared risk and full risk	 TCOC Trend Gate (shared risk and full risk): Risk-adjusted TCOC Trend with lower 85% confidence interval TCOC Amount Gate (shared risk only) and TCOC Adjuster (full risk only): Geography- and risk-adjusted TCOC, \$250K truncation per member applied

^{*}Measures are risked-adjusted using Hierarchical Condition Categories (HCC).



^{**}Pooled results are available for small POs (PO < 5,000 member years).

^{***}Measure is risk-adjusted using the Johns Hopkins Adjusted Clinical Groups (ACG).

Preliminary AMP Commercial HMO ARU and TCOC mean rates

	Measure Set for MY 2021	MY 2021 Mean Rate	MY 2022 Mean Rate	% Difference (2021 and 2022)
	Outpatient Procedures Utilization (OSU)	39.66	40.27	1.5%
SS	Acute Hospital Utilization (AHU)	22.56	20.04	-11.2%
PAID Measures	Emergency Department Utilization (EDU)	125.61	134.13	5.9%
ID Me	All-Cause Readmissions (PCR)	3.95	4.17	5.6%
A	Generic Prescribing Rate (GRX)	91	91	0.0%
	Total Cost of Care (geography- and risk-adjusted, with \$250K truncation) (TCOC)	\$314.90	\$333.54	5.9%
Info Only	Hospital Average Length of Stay (excl. maternity) (HALOS)	6.2	5.8	-6.5%

Notes:

- GRX and OSU are higher-is-better; all other measures are lower-is-better.
- AHU, EDU, and PCR: Risk-adjusted using HCCs.
- TCOC: Geography- and risk-adjusted using GAFs and ACGs, respectively.

Key

+/-5% or more improvement in rate (better)

% difference between -5% and +5% +/-5% or more decline in rate (worse)



Implementation update for MY 2022 and beyond

Calculate AMP Commercial HMO TCOC results using unnormalized risk scores

Implementation Update

For MY 2022 and beyond, AMP Commercial HMO TCOC results will be calculated using unnormalized risk scores. This update applies across all AMP use cases (i.e., benchmarking, incentive design, public reporting, and recognition awards).

Rationale

- Mitigates risk of significant shifts in the normalization factor impacting year-over-year trending
- Aligns with improvement (shared savings) incentives approach, which uses unnormalized observed-to-expected ratios to calculate units of improvement
- Aligns TCOC methodology across product lines
- Simplifies TCOC methodology and incentive design
- AMP participants have access to other TCOC fields for indexing purposes:
 - Risk-Adjusted TCOC Index (Untruncated)
 - Risk-Adjusted TCOC Index (\$250K Truncation Per Member Applied)





Accessing the Onpoint PRP

Julia Tremaroli, Project Manager, Program Operations

General Performance Reporting Portal (PRP) information

Please continue to update contacts on both portals

Performance Reporting Portal

- Houses all results MY 2021 and beyond
- Onpoint's Performance Reporting Portal (PRP) serves as the single source for AMP Program portal needs, allowing access to both PO- and member-level reporting in one location.

AMP Analytics Portal

- IHA's AMP Analytics portal will contain historical AMP results—MY 2020 and prior years'—for reference and QA purposes.
- IHA will also continue using this portal for other items such as Participation Confirmation (contracting) and contacts management.

Note: The PRP is a newly enhanced resource. Onpoint and IHA will continue to work through functionality improvements as they arise.



PRP vs AMP Analytics Portal capabilities

The PRP houses all results as of MY 2021

Performance Reporting Portal

MY 2021 and beyond: FinThrive, PBGH, and Onpoint-generated results

AMP reports

- Summary Results
- Quality Composite Score
- AMP Worksheets

AMP downloads

- PO-specific downloads
- California Program-Wide downloads

AMP Analytics Portal

MY 2012 – MY 2020: FinThrive, PBGH, and Onpoint-generated results **AMP reports**

- Summary Results
- Quality Composite Score
- AMP Worksheets

AMP downloads

- PO-specific downloads
- California Program-Wide downloads





PRP account set up

Admin access vs User access

Primary Users will have 'Admin' access, Secondary Users will have 'User' access.

Please see the differences between Admin access and User access in the PRP:

Function	Admin	User
View Measure Results	✓	✓
Review Documentation	✓	✓
Customize Dashboard View	✓	√
Add/Edit/Deactivate Contacts from organization	√	

Note that the PRP contains PHI and member-level data, so it is critical that Primary Users/Admins regularly update and manage user access for Secondary Users at their organization.

Setting up PRP access

- PRP admins, please ensure that all members of your team have access to the PRP.
- Your organization's admin can edit, remove, and add new users.
 - View further instructions on how PRP admins can edit contacts on the portal here.
- Most organizations should already have an admin user assigned. However, if your organization does not have an admin user, please have your organization's admin reach out to amp@iha.org and complete this form.
 - IHA will work with your organization's admin and the Onpoint team at prp-support@onpointhealthdata.org to assist with account enrollment and troubleshoot any PRP user management questions.

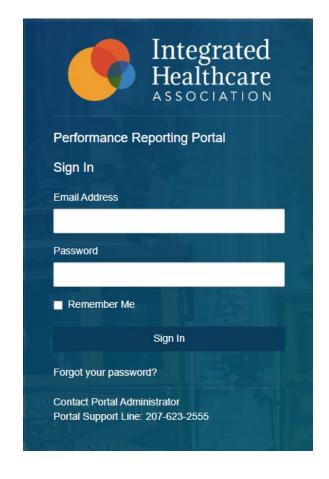


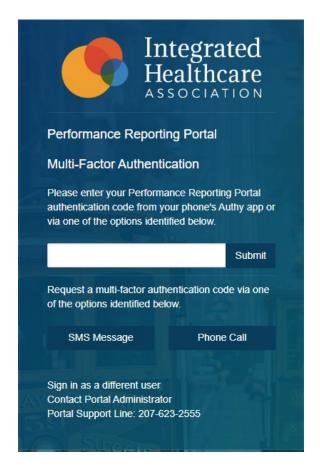


PRP tutorial

Logging on

Sign in using multi-factor authentication at https://iha-prp.onpointhealthdata.org/users/sign_in

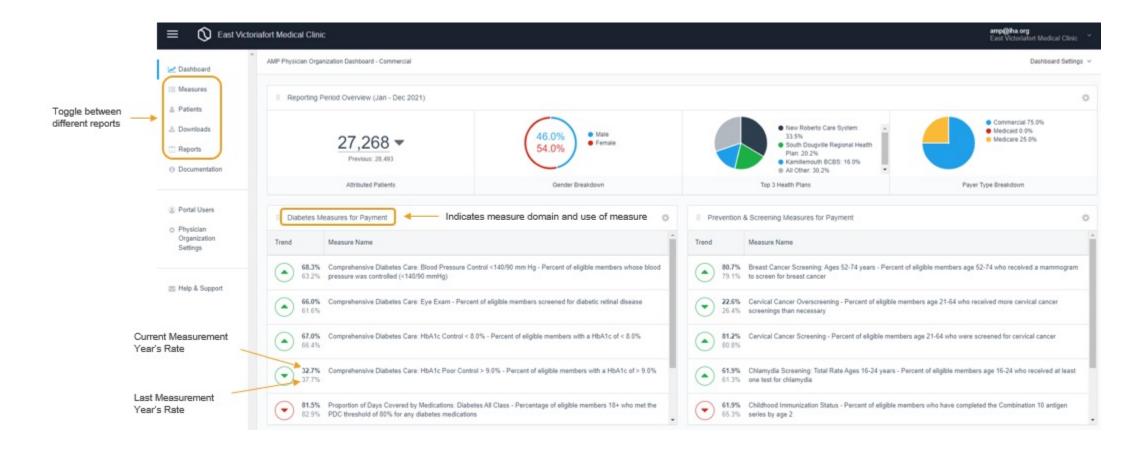






Dashboards and widgets

Understand high-level and targeted elements of your organization's data

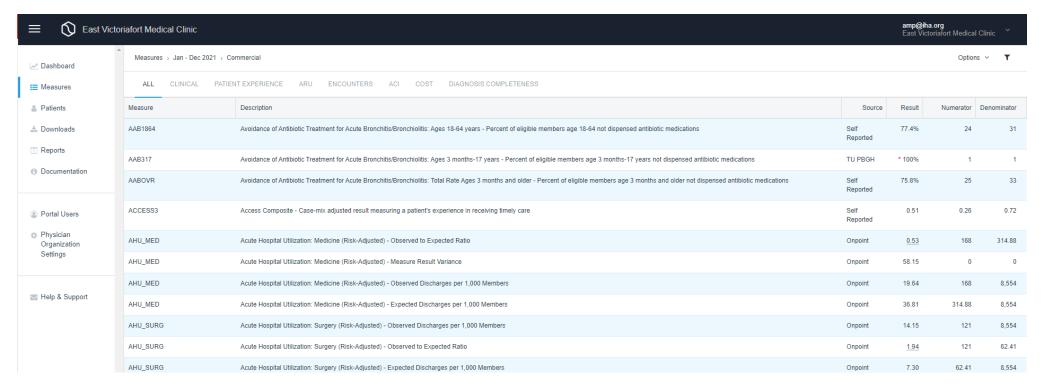


Note: The Health Plan view and PO view may have different widgets loaded into the environment.



Measures

The 'Measures' tab contains results for each measure associated with your organization, organized by measure domain. Users can filter results by health plan (PO only), payer, and measures used for benchmark by clicking on the filter button in the upper right corner.

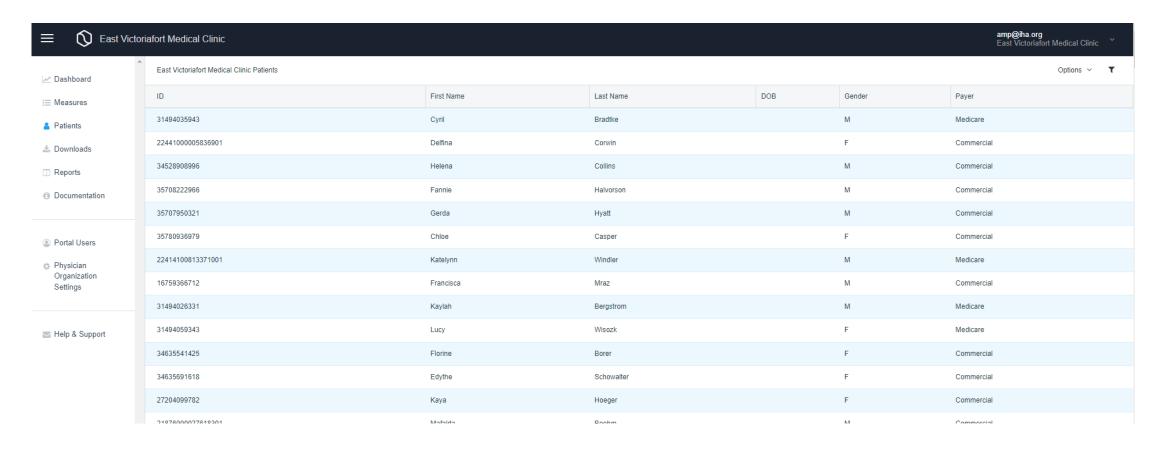


Note: Health plans will not be able to view FinThrive or PBGH data under the Measures view as these two data sources do not have an aggregated plan-level view. In order to navigate to plan-PO rates, navigate to the Organizations tab.



PO view: Patients

- Provider Organizations can find a list of each attributed patient by navigating to the 'Patients' tab.
- User can see further information associated with member, including all attributed organizations, by clicking on the desired member from the Patients view.

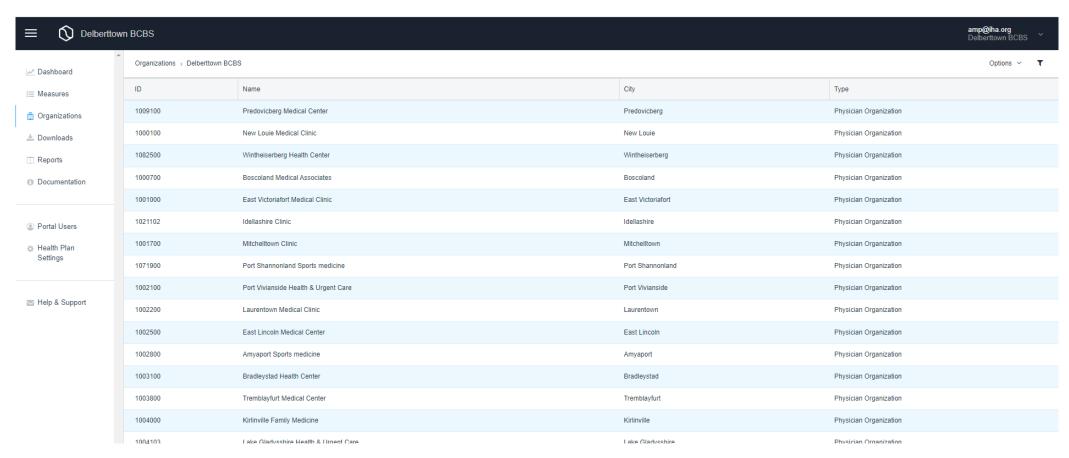




53

HP view: Organizations

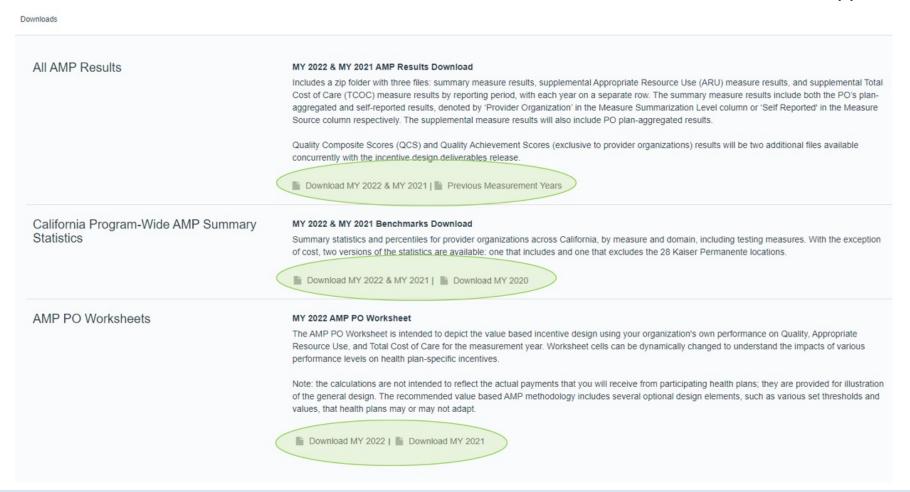
- For Health Plans, the 'Organizations' tab provides a list of each attributed Provider Organization. User can filter by clicking on the Filter button in the upper right corner.
- To find HP/PO rates, click on the desired PO from the Organizations view





Downloads

Navigate to the 'Downloads' tab to find relevant downloadable documents such as Benchmarks and Supplemental documents.

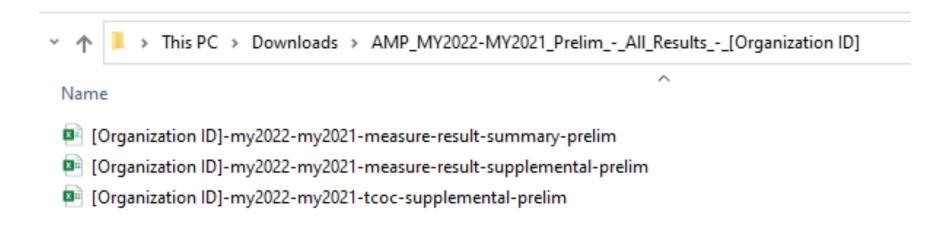


Note: You can only find the Risk-Adjusted, Geography-Adjusted TCOC measures in the TCOC Supplemental document. Enrollment can only be accessed through the Measure Result Supplemental document. These measures are not found on the Measures tab. Additional note: the screenshot above displays the PO view of the PRP. Health Plan view shows similar documents available for download.



All AMP Results

All AMP Results download results in a zip file with 3 file types





Measure Result Summary

Use the Measure Result Summary file to compare your all-plan aggregated results against your individual plan results for each contracted health plan. Check for consistency across results and year-over-year consistency of your measure results.

riod End Date Measure Summarization Level Identifier	PO Name Payer ID Payer Name	Measure ID Mea	sure Sub ID Measure Code	Domain	Measure Summary Units	Numerator Description	Denominator Description	Numerator	Denominator Raw Measure Result	Risk Adjus Is Score	Product Typ	e Measure Sour
12/31/2022 Provider Organization	-1 IHA	1338	13385 ENFMT_DXPCT	Encounte	r Percent of Claims/Encount	te Valid Diagnosis Code Pop	Total Claims and Encounters			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	989	9891 FSP_CCY_O	ARU	Number of Procedures per	1 Number of Procedures	Member Years (Medical Cove			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	337	3372 DX_CODING_PRO	OF2 ARU	Completeness Percentage	Populated DX2 Position	Total Professional Claims an			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	368	3681 FSP_PROST	ARU	Number of Procedures per	1 Number of Procedures	Member Years (Medical Cove			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	972	9721 TCOC_PROF_FFS	TCOC	Average Professional FFS (Cost: Professional FFS (O	Member Months			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	338	3387 DX_CODING_FAC	ILI ARU	Completeness Percentage	Populated DX7 Position	Total Institutional Claims an			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	337	3377 DX_CODING_PRO	DF2 ARU	Completeness Percentage	Populated DX7 Position	Total Professional Claims an			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	931	9311 IPU_TOTAL	ARU	Inpatient Bed Days per 1,0	O Number of Inpatient Bed (Member Years (Medical Cove			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	60	601 SPC1	Clinical	Percentage of eligible men	nt Number of members who	v Eligible Members			TRUE	Medicaid	ft_pbgh
12/31/2022 Provider Organization	-1 IHA	1353	13535 ENFMT_PROVID	BII Encounte	r Percent of Professional En	c Number of Professional E	n Total Professional Encounter			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	403	4031 AABOVR	Clinical	Percent of eligible member	rs Number of eligible membe	Eligible Members age 3 mont			TRUE	Medicaid	ft_pbgh
12/31/2022 Provider Organization	-1 IHA	1338	133811 ENFMT_DXPCT	Encounte	r Percent of Claims/Encount	te Valid Diagnosis Code Pop	Total Claims and Encounters			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	968	9681 TCOC_OP_HOSP	ITA TCOC	Average Outpatient Facilit	y Cost: Outpatient Facility -	Member Months			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	965	9651 TCOC_IP_NEWBO	ORN TCOC	Average Inpatient Facility	- Cost: Inpatient Facility - N	Member Months			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	59	591 PDCS	Clinical	Percentage of eligible men	nt Number of members 18+ v	v Eligible Members			TRUE	Medicaid	ft_pbgh
12/31/2022 Provider Organization	-1 IHA	337	3371 DX_CODING_PRO	DF2 ARU	Completeness Percentage	Populated DX1 Position	Total Professional Claims an			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	1350	13501 ENFMT_PROC_M	OC Encounte	r Percent of Service Lines wi	t Valid Procedure Modifier	(Total Professional or Facility			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	975	9751 TCOC_PHARM_C	TH TCOC	Average Retail Pharmacy (Cost: Pharmacy - All Othe	r Member Months			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	421	4211 WCV1821	Clinical	Percentage of eligible men	nt Number of members age 1	Eligible Members age 18-21			TRUE	Medicaid	ft_pbgh
12/31/2022 Provider Organization	-1 IHA	331	3311 FSP_CATH	ARU	Number of Procedures per	1 Number of Procedures	Member Years (Medical Cove			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	987	9871 TCOC_OP_EDV	TCOC	Average Outpatient Facilit	y Cost: Outpatient Facility -	Member Months			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	337	3374 DX_CODING_PRO	OF2 ARU	Completeness Percentage	Populated DX4 Position	Total Professional Claims an			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	404	4041 CBP_1885_20	Clinical	Percent of eligible member	rs Number of members age 1	Eligible Members age 18-85			TRUE	Medicaid	ft_pbgh
12/31/2022 Provider Organization	-1 IHA	886	8861 HDO	Clinical	Percent of eligible member	rs Number of members who	Eligible Members			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	1335	13355 ENFMT_DX_AVG	Encounte	r Average Number of Dx Cod	e Total Valid Diagnosis Cod	Total Professional Encounter			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	338	3384 DX_CODING_FAC	ILI ARU	Completeness Percentage	Populated DX4 Position	Total Institutional Claims an			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	30	301 ENRST2	Encounte	r Encounters per Member Ye	a Number of Unduplicated	O Member Years			TRUE	Medicaid	ft_pbgh
12/31/2022 Provider Organization	-1 IHA	943	9432 IPU_MED	ARU	Discharges per 1,000 Mem	nk Number of Inpatient Disc	Member Years (Medical Cove			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	1365	13654 ENLAG_CATEGOR	Y Encounte	r Percent Under Lag Time Ra	n Total Claims and Encount	e Total Claims and Encounters			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	1396	13963 HALOS_NONMAT	ARU	Expected Average Length o	Expected Inpatient Bed Da	Observed Inpatient Discharg			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	1368	13682 ENLAG_AVG_SVC	DA' Encounte	r Average Lag Time by Service	e Total Lag Time	Total Institutional Claims			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	338	3385 DX_CODING_FAC	ILI ARU	Completeness Percentage	Populated DX5 Position	Total Institutional Claims an			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	34	341 ENRST5A	Encounte	r Encounters per Member Ye	a Number of Unduplicated	O Member Years			TRUE	Medicaid	ft_pbgh
12/31/2022 Provider Organization	-1 IHA	418	4181 WCCBMI311	Clinical	Percentage of eligible men	Number of members age 3	- Eligible Members age 3-11			TRUE	Medicaid	ft_pbgh
12/31/2022 Provider Organization	-1 IHA	415	4151 PPC_POS	Clinical	Percentage of eligible men	Number of members who	h Eligible Members			TRUE	Medicaid	ft_pbgh
12/31/2022 Provider Organization	-1 IHA	337	3376 DX_CODING_PRO	DF2 ARU	Completeness Percentage	Populated DX6 Position	Total Professional Claims an			TRUE	Medicaid	onpoint
12/31/2022 Provider Organization	-1 IHA	338	33811 DX CODING FAC	ILI ARU	Completeness Percentage	Populated DX11 Position	Total Institutional Claims an			TRUE	Medicaid	onpoint



Measure Result Supplemental

Use the Measure Result Supplemental file to compare your all-plan aggregated results against your individual plan results for each contracted health plan. Check for consistency across results and year-over-year consistency of your measure results, including enrollment.

Reporting Period End Date Measure Summarization Level	Identifier Value PO Name	Payer ID Payer Name Member Year	rs of Medical Coverage - ARU	Member Years of Medical Coverage - OSU	Member Years of Medical and Pharmacy Coverage - ARU	Enrollment as of 12-31 Meas
12/31/2022 Provider Organization						
12/31/2022 Provider Organization						
12/31/2022 Provider Organization						
12/31/2022 Provider Organization						
12/31/2022 Provider Organization						
12/31/2022 Health Plan - PO						
12/31/2022 Health Plan - PO						
12/31/2022 Health Plan - PO						
12/31/2022 Health Plan - PO						
12/31/2022 Health Plan - PO						
12/31/2022 Provider Organization						
12/31/2022 Provider Organization						
12/31/2022 Health Plan - PO						
12/31/2022 Health Plan - PO						
12/31/2022 Provider Organization						
12/31/2022 Health Plan - PO						
12/31/2022 Provider Organization						
12/31/2022 Health Plan - PO						
12/31/2022 Provider Organization						
12/31/2022 Health Plan - PO						
12/31/2022 Health Plan - PO						
12/31/2022 Provider Organization						



TCOC Supplemental

Use the Measure Result Summary file to check for consistency across results and year-over-year consistency of your cost results.

concreting Daried End Data Massura Cummarization Layel Hd	Identifier Value DO Name Dayor ID Dayor Name Mambar	Months Eligible Members With Med Member Months Eligible Members With Med a	nd Rx Measure ID Measure Code Total Medical Dollars - No Truncation Total Pharma
eporung Period End Date Measure Summarization Level 10	idenuner value PO Name Paver ID Paver Name Member	Monuis - Eligible Members With Med Member Monuis - Eligible Members With Med 8	na KX - Measure ID - Measure Code Frolai Medicai Donais - No Fruncation Frolai Phanne

12/31/2022 F	Health Plan - PO
12/31/2022 F	Provider Organization
12/31/2022 H	Health Plan - PO
12/31/2022 F	Provider Organization
12/31/2022 H	Health Plan - PO
12/31/2022 F	Provider Organization
12/31/2022 H	Health Plan - PO
12/31/2022 F	Provider Organization
12/31/2022 H	Health Plan - PO
12/31/2022 F	Provider Organization
12/31/2022 H	Health Plan - PO
12/31/2022 F	Provider Organization
12/31/2022 H	Health Plan - PO
12/31/2022 F	Provider Organization
12/31/2022 H	Health Plan - PO
12/31/2022 F	Provider Organization



California Program-Wide AMP Summary Statistics

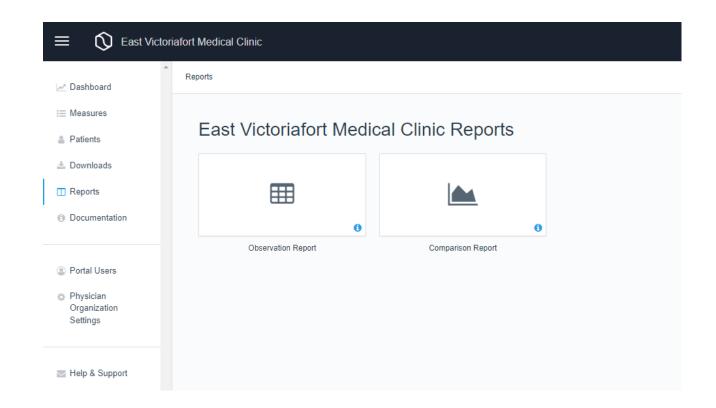
Also known as the Benchmarks file, use this file to compare your performance with respect to the entire AMP population, inclusive of measure-specific percentile rankings. Check for year-over-year consistency of your measure results.

Measurement Year	Measure Abbreviation	Measure Name	Score Field (Resource Use Benchmarks only)	Product	Domain	Higher is Better	With Kaiser	N	Mean	Max	Min	Standard Deviation	5th percent
MY 2022	AAB1864	Avoidance of Antibiotic Tre		Medicaid	Clinical	TRUE	FALSE	1	6 39.6	5 59.52	24.47	12.5	
MY 2022	AAB317	Avoidance of Antibiotic Tre		Medicaid	Clinical	TRUE	FALSE	2	1 56.6	95.12	30.08	15.9	
MY 2022	AAB65	Avoidance of Antibiotic Tre		Medicaid	Clinical	TRUE	FALSE		1 12.	5 12.5	12.5		
MY 2022	AABOVR	Avoidance of Antibiotic Tre		Medicaid	Clinical	TRUE	FALSE	2	3 52.7	95.12	29.64	15.22	
MY 2022	ACCESS3	Access Composite		Medicaid	Patient Experien	TRUE	FALSE	1	2 50.9	5 58.7	42.1	4.91	
MY 2022	AMB_EDV	Ambulatory Care: ED Visi	Observed Rate	Medicaid	ARU	FALSE	FALSE	3	7 364.9	577.33	115.18	103.65	
MY 2022	AMR1218	Asthma Medication Ratio:		Medicaid	Clinical	TRUE	FALSE	1	1 64.6	77.42	57.9	6.2	
MY 2022	AMR19	Asthma Medication Ratio:		Medicaid	Clinical	TRUE	FALSE	1	6 57.69	72.83	45.83	7.5	
MY 2022	AMR5	Asthma Medication Ratio:		Medicaid	Clinical	TRUE	FALSE	1	0 67.7	77.59	58	7.34	
MY 2022	AMR51	Asthma Medication Ratio:		Medicaid	Clinical	TRUE	FALSE	1	3 60.4	4 78.75	39.02	10.69	
MY 2022	AMROV64	Asthma Medication Ratio:		Medicaid	Clinical	TRUE	FALSE	2	0 63.3	78.85	52.94	7.85	
MY 2022	BCS5274	Breast Cancer Screening		Medicaid	Clinical	TRUE	FALSE	3	7 57.0	83.19	35.29	9.31	
MY 2022	BPD	Blood Pressure Control fo		Medicaid	Clinical	TRUE	FALSE	3	7 41.9	9 67.73	10.44	15.22	
MY 2022	CBP_1885_20	Controlling High Blood Pre		Medicaid	Clinical	TRUE	FALSE	3	6 45.	73.33	12.03	15.6	
MY 2022	CCO	Cervical Cancer Overscre		Medicaid	Clinical	FALSE	FALSE	4	1 11.19	9 41.27	1.97	7.02	
MY 2022	CCS	Cervical Cancer Screening		Medicaid	Clinical	TRUE	FALSE	4	1 51.2	65.93	29.55	8.14	
MY 2022	CHLAMSCR	Chlamydia Screening: To		Medicaid	Clinical	TRUE	FALSE	4	0 65.8	87.63	31.7	9.12	
MY 2022	CHLAMSCR16	Chlamydia Screening: Ag		Medicaid	Clinical	TRUE	FALSE	3	4 60.93	84.75	28.09	9.51	
MY 2022	CHLAMSCR21	Chlamydia Screening: Ag		Medicaid	Clinical	TRUE	FALSE	3	1 70.4	92.11	35.66	9.66	
MY 2022	CISCOMBO10	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	2	7 27.8	56.86	13.91	13.7	
MY 2022	CISDTP12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	2	7 62.8	7 82.35	44.12	10.39	
MY 2022	CISFLU12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	2	7 39.	65.69	20.78	13.84	
MY 2022	CISHEPA12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	2	7 81.5	94.44	61.11	8.45	
MY 2022	CISHEPB12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	2	7 72.7	91.67	47.22	11.53	
MY 2022	CISHIB12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	2	7 77.8	4 88.24	58.33	8.23	
MY 2022	CISIPV12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	2	7 77.1	90.2	55.88	9.33	
MY 2022	CISMMR12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	2	7 82.5	94.44	61.11	7.63	
MY 2022	CISPNC12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	2	7 62.7	5 80.39	40.59	10.64	
MY 2022	CISRV12	Childhood Immunization S		Medicaid	Clinical	TRUE	FALSE	2	7 59.5	3 83.33	33.33	10.62	
MV 2022	CIQ1/71/19	Childhood Immunization 9		Modicaid	Clinical	TDIIC	ENICE	2	7 020	UE 20	62 00	7.5	



Reports

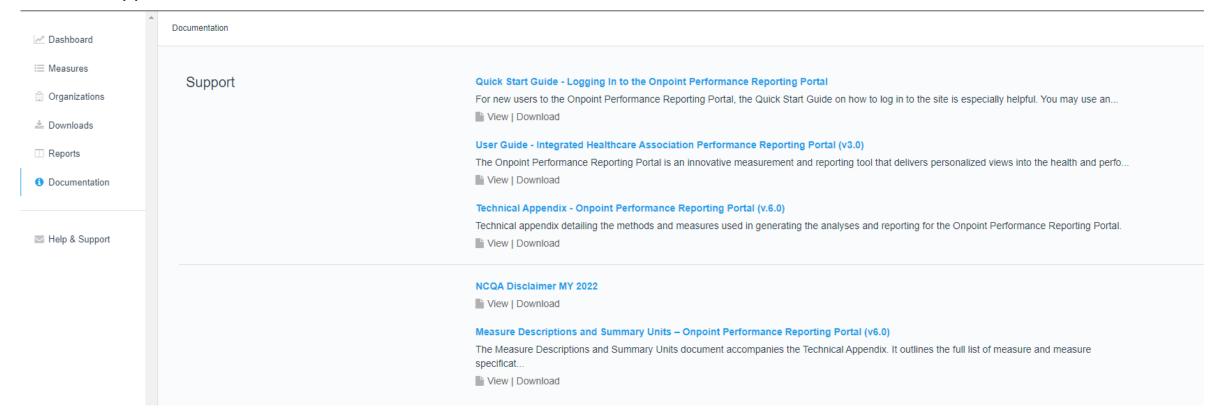
- Use the 'Reports' tab to create and manipulate custom views of your organization's results
- The **Observation Report** allows users to filter and pivot data based on the user's needs
- The Comparison Report allows users to compare MY21 and MY22 by filtering and pivoting data based on the user's needs





Documentation

Find relevant documentation, including the User Guide, Quick Start Guide, Measure Descriptions and Summary Units, and Technical Appendix in the 'Documentation' tab







Wrap up

Julia Tremaroli, Project Manager, Program Operations

Important notes to remember regarding the PRP

- We highly encourage you to **read the <u>AMP Best Practices and FAQs</u>**, which includes precedent inquiries that IHA has received from participants and information on what's available on the PRP prior to beginning your review of the AMP results.
- TCOC Geography/Risk Adjusted measures (Health Plan-PO level results used for incentive design) will only be found in the TCOC Supplemental File found on the **Downloads** tab.
- All measures that include race/ethnicity and ECDS stratifications will be included in the PRP as the overall measure rate only.
- Membership information, including enrollment, will only be found in the Measure Result Supplemental file found on the **Downloads** tab.
- MY 2022 Quality Composite Scores (QCS) and incentive design deliverables using preliminary AMP results will be available as
 downloads in September 2023 after the Questions and Appeals period.
- View further instructions on how PRP admins can edit contacts on the portal <u>here</u>.
- Please reference the Portal User Guide, found on the **Documentation** page of the PRP for detailed information on how to use the PRP.



Resources

Questions and appeals resources

- The AMP Data Collection, Submission, and Audit Resources page of the IHA website will be your one-stop shop for all MY 2022 Questions and Appeals documents
 - MY 2022 AMP Questions and Appeals Submission Form
 - Complete this form to submit your question or appeal about preliminary AMP MY 2022 preliminary results released August 10, 2023
 - MY 2022 AMP Questions and Appeals Submission Guide
 - Provides information about the Questions and Appeals period, including how to submit questions and appeals.
 - MY 2022 AMP Questions and Appeals Roles and Responsibilities
 - Delineates IHA, provider organization, health plan, and data partners' roles and responsibilities during the Questions and Appeals process.
 - MY 2022 AMP Questions and Appeals Best Practices & FAQs
 - Shares best practices for data review and answers to frequently asked questions about reviewing AMP results on the Onpoint Performance Reporting Portal and Questions and Appeals process.
- **MY 2022 AMP Measure Set**
 - Lists measures by AMP Program, their use cases (e.g., benchmarking, payment, public reporting), and data sources.
- **MY 2022 AMP Technical Specifications Manual**
 - Delineates technical specifications for AMP measures.



Resources

PRP Resources Located in the Documentation Page of the PRP

Quick Start Guide:

- For new users logging into the Onpoint Performance Reporting Portal for the first time.
 - This can also be found in the AMP data collection, submission, and audit resources section of the IHA website.

User Guide:

Provides an overview of key components, features, functionality, and recommended workflows to enhance end users'
portal experiences.

Technical Appendix:

 Details the methods and measures used in generating the analyses and reporting for the Onpoint Performance Reporting Portal.

Measure Descriptions and Summary Units:

 The Measure Descriptions and Summary Units document accompanies the Technical Appendix. It outlines the full list of measure and measure specification details in the most recent reporting period in the Onpoint Performance Reporting Portal for AMP Commercial HMO, AMP Medi-Cal, and AMP Medicare Advantage.

In addition to the PRP resources, review the July 2022 PRP Technology Migration webinar.





Thank you!

Still have questions?
Please email <u>amp@iha.org</u>