Integrated Healthcare ASSOCIATION

Align. Measure. Perform. (AMP) PO Participation Confirmation Process for MY 2022

November 9, 2022

Integrated Healthcare Association

Agenda

- MY 2021 AMP Program Updates
- Overview: Participation Confirmation Process
- How-To: Complete the Process for Your PO
  - AMP Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care
- Reminders & Resources
- Q&A

Dial-in Information

Phone: 1 (669) 900-6833,
Passcode: 813 8986 8029#

Questions?

Submit them via the “Q&A” function!

Today’s webinar will be recorded and posted on https://www.iha.org/news-and-events/

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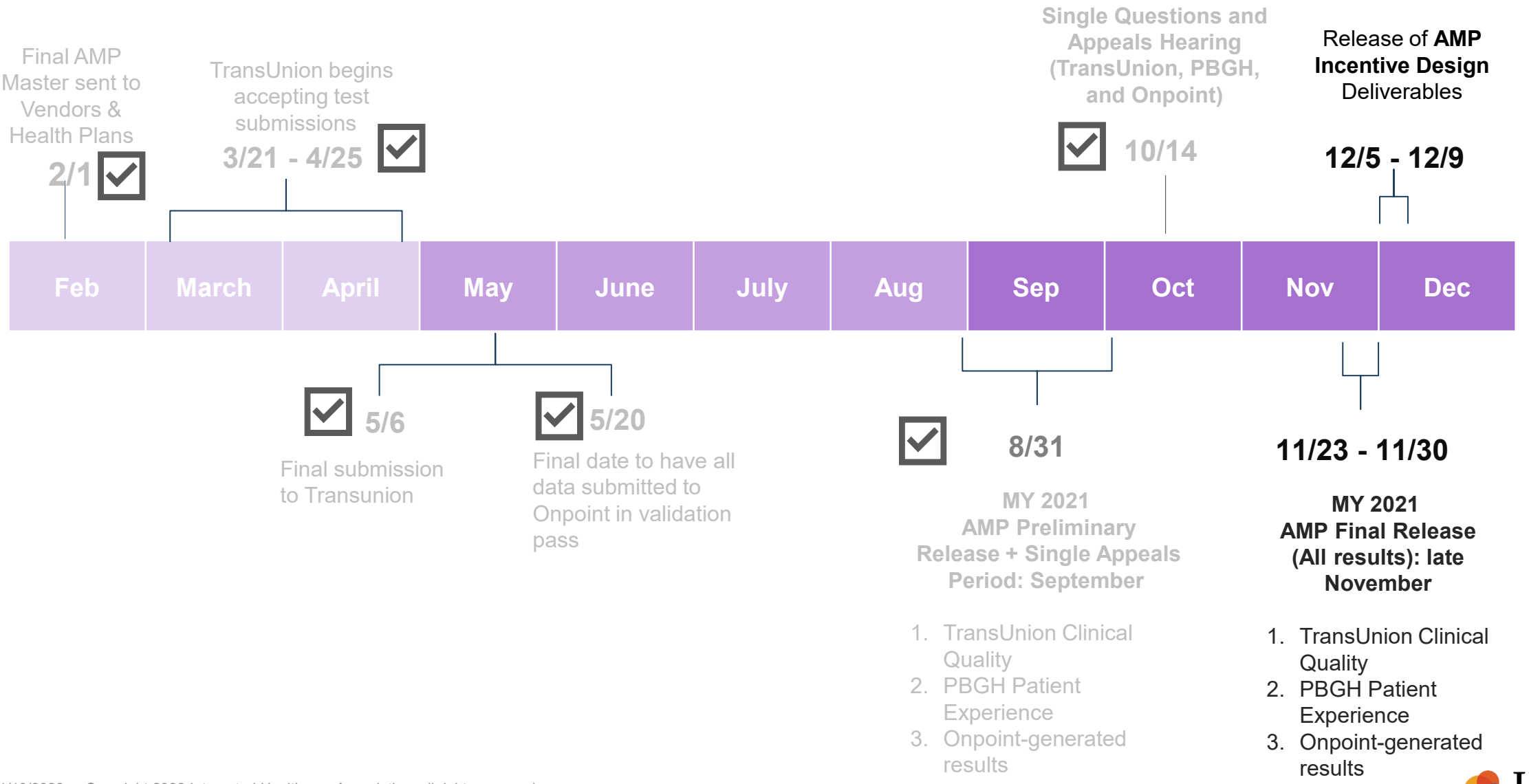
MY 2021 AMP Program Updates

MY 2021 AMP deliverables – final timeline



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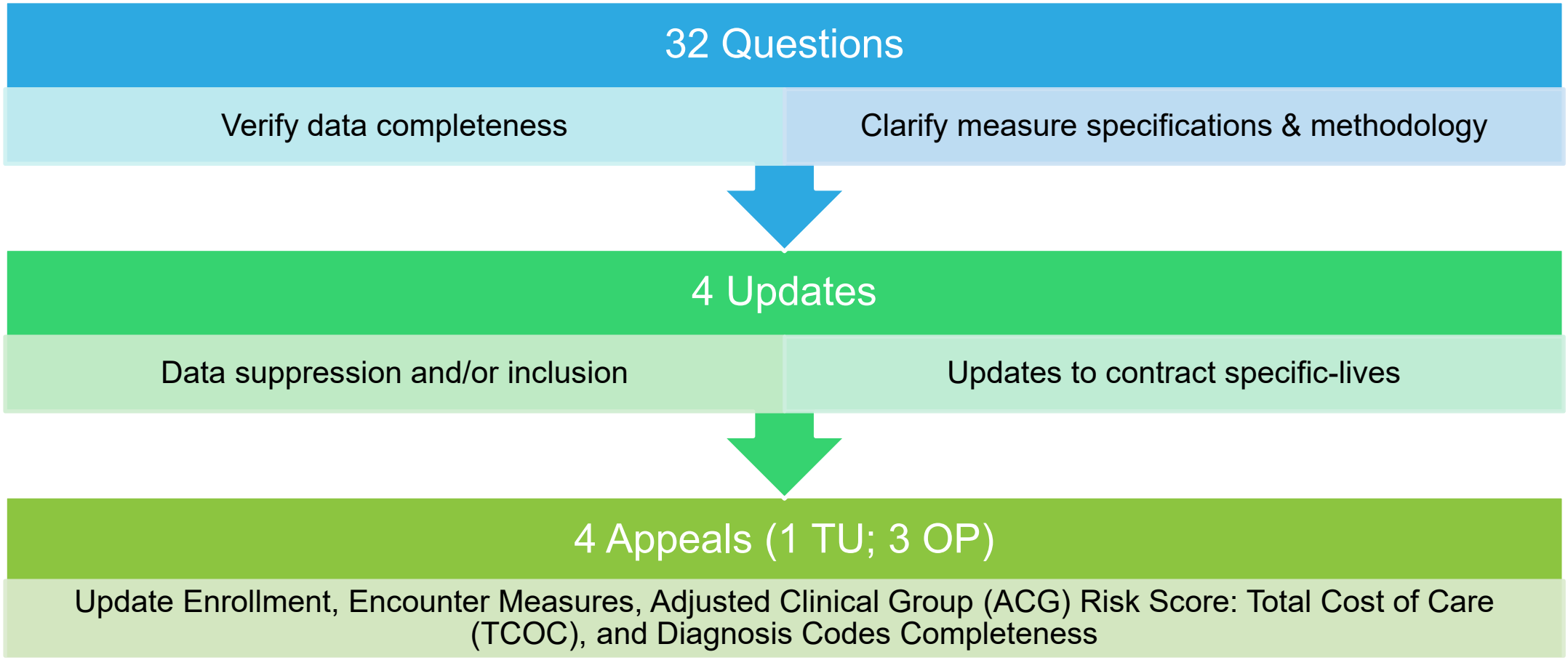
MY 2021 Questions and Appeals Period

10/14 Appeals Panel: Summary and outcomes



AMP timeline still on track for 11/23 – 11/30 final results release

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Performance Reporting Portal (PRP)

What to expect for final results release in November:

- Refreshed finalized results
- Downloads that contain all measure results in one file. This approach will allow users to easily toggle and compare results.

Thanks for your feedback!

- We have implemented many updates based on feedback
- Voice of the Client Survey coming early Jan 2023 for more feedback

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IHA MY 2021 value-based incentive design

Committee approved incentive design for MY 2021

Incentive Design Element	PGC Approved Recommendations
Performance **gate** for incentive eligibility	• Apply the Quality Gate only when assessing PO incentive eligibility; waive the TCOC Amount Gate and TCOC Trend Gate
MY 2021 **Quality Composite Score** (QCS) methodology	• For the Clinical Quality and Patient Experience Domains, set the attainment threshold at the baseline year 50th percentile; maintain attainment benchmark (set at the baseline year 95th percentile) and improvement scoring methodology as-is
MY 2021 **shared risk** design	• Waive the improvement pathway and fully utilize the attainment pathway as the basis of PO incentive payments • Expand the attainment targets to include the 50th percentile in addition to the 75th and 90th percentiles, with higher targets earning larger incentives
Baseline year used in incentive design (e.g., for QCS methodology, attainment pathway)	• MY 2020

Note: Health plans may adapt the standard incentive design to meet their unique business needs.

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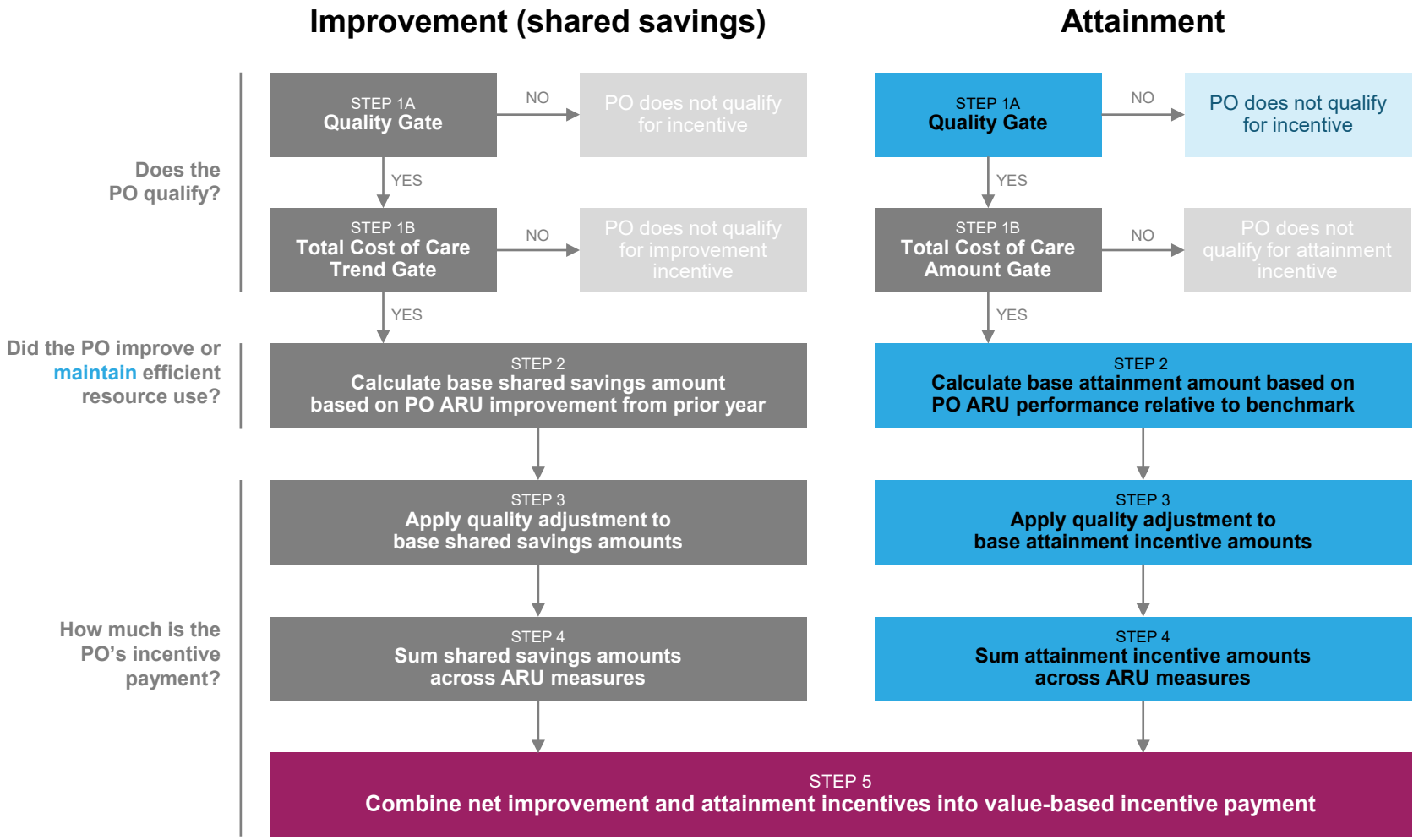
MY 2021 IHA value-based incentive design for shared risk POs

Recommendations for MY 2021 align with MY 2020 methodology



Use of the current **attainment pathway** with updated performance targets

TCOC Trend Gate and TCOC Amount Gates **waived** for MY 2021

Updated performance targets per utilization measure ($ PMPY)

- 90th, 75th — Existing Targets
- 50th — Expanded Target

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Join us!
December 8, 2022

Aligning for Success

IHA's Virtual Stakeholders' Conference

Register today!

Questions: events@iha.org

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Agenda

Opening remarks	9:00 AM
The Road Ahead: IHA's Strategic Plan	9:05 – 9:30 AM
Building the Next Generation of Symphony	9:30 – 10:30 AM
BREAK	*10:30 – 10:45 AM*
A Focus on Health Equity and Quality: Driving Industry Alignment Around Healthcare's Top Priorities	10:45 – 11:45 AM
2022 AMP Awards	11:45 AM – 12:00 PM
Closing remarks	12:00 PM

The Participant Confirmation process ensures that IHA has all the health plan and provider organization information needed for successful AMP program data collection and reporting.

On the AMP Analytics Portal, participants are asked to:

1

Inform IHA of any structural changes to your PO. Examples:

- Name changes
- Splits
- Mergers/Acquisitions
- Closures

2

Update your PO profile

3

Confirm health plan contracts

4

Update AMP contacts

- Authorize access to your historical AMP results and any external outreach by AMP staff

Please note: IHA will only report results for HPs and POs that have confirmed contracts. If contracts are missing, HPs may receive incomplete data. Additionally, POs without confirmed HP contracts will not receive results for the measurement year and, subsequently, may be left out of incentive payments or awards.

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Confirming HP<>PO contracts helps IHA ensure…

	Complete Results	Better Data	Key Updates
PCON Completed Correctly and On Time	• IHA will only report for HPs and POs with confirmed contracts • Your PO is eligible for incentive payments	• If your PO self-reports, NCQA-licensed vendors and auditors will check that your PO reported results for populations covered by confirmed contracts only • Member reporting is aligned between your PO and your contracted health plans	• PO contacts automatically receive monthly program updates via the AMP Newsletter
PCON Completed Incorrectly and/or Missing Data	• POs without confirmed HP contracts will not receive results for the measurement year and may be left out of incentive payments or awards • Your PO may not be included or eligible for incentive payments or awards.	• Wrong members could be reported • Members could be missing	• Missing important updates from IHA

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Getting ready for MY 2022

November-December 2022

Participation Confirmation

MY 2022 PO and health plan contracts confirmed

Jan-May 2023

Data Collection

PO self-reported audited clinical quality data collection

August-November 2023

Data Reporting

- *Results and benchmarks*
- *Incentive payments*
- *Public reporting*
- *Awards*

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What's new?

Health Plan Participants

Health Plan	Commercial HMO	Medicare Advantage	Medi-Cal Managed Care
Aetna	•		
Anthem	•		
Blue Shield of CA	•	•	
Blue Shield of CA Promise Health Plan			•
Cigna	•		
Health Net	•	•	
Inland Empire Health Plan (NEW)			•
~~Inter Valley Health Plan~~			
Kaiser Permanente	•	•	
LA Care	•		
Molina Healthcare	•		
Sharp Health Plan	•	•	
Sutter Health Plus	•		
UnitedHealthcare	•	•	
Western Health Advantage	•	•	

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Onpoint PRP and AMP Analytics Portal Use Cases

Please continue to update contacts on both portals

The PRP will house all results MY 2021 and beyond (with refreshed MY 2020 included)

- Onpoint's Performance Reporting Portal (PRP) will now serve as the single source for AMP Program portal needs, allowing access to both **PO- and member-level reporting in one location.**

The AMP Analytics Portal will remain your historical data source

- IHA's AMP Analytics Portal will contain **historical AMP results—**MY2020 and prior years'—for reference and QA purposes.
- **IHA will also continue using this portal for other items such as Participation Confirmation (contracting) and contacts management.**

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How to Complete Participation Confirmation:
AMP Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care

Checklist: Participation Confirmation Process

Already Complete

- ✓ Pre-survey on PO structural changes
- ✓ Identification of PO lead

Due Nov. 29, 2022

3 steps, completed in AMP Reporting Portal (https://analytics.iha.org)

- ❑ Update profile
- ❑ Confirm PO-health plan contracts
- ❑ Update contacts

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STEP 0: Pre-Participation Confirmation Survey

Inform IHA of any organizational changes

- Name changes
- Mergers/Acquisitions
  - There are two kinds of acquisitions/mergers, one where both organizations continue to exist after the merger/acquisition or one where only one organization remains after the merger
- Splits
  - Your PO split into two or more independent, separately-run provider organizations
- Closures
  - Your PO ceased its operations

Questions?

Reach out to ampparticipation@iha.org.

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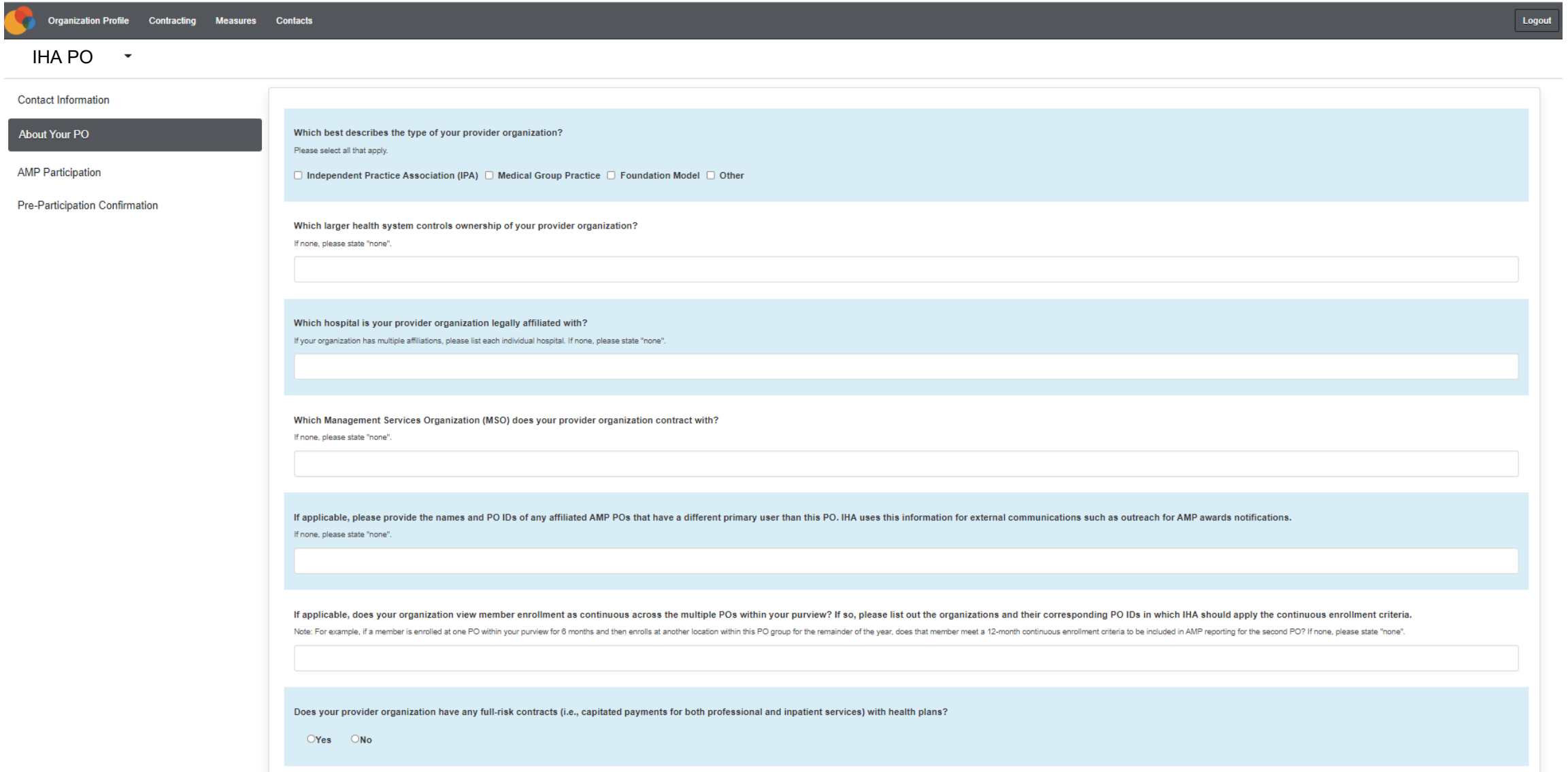
STEP 1: Update PO Profile



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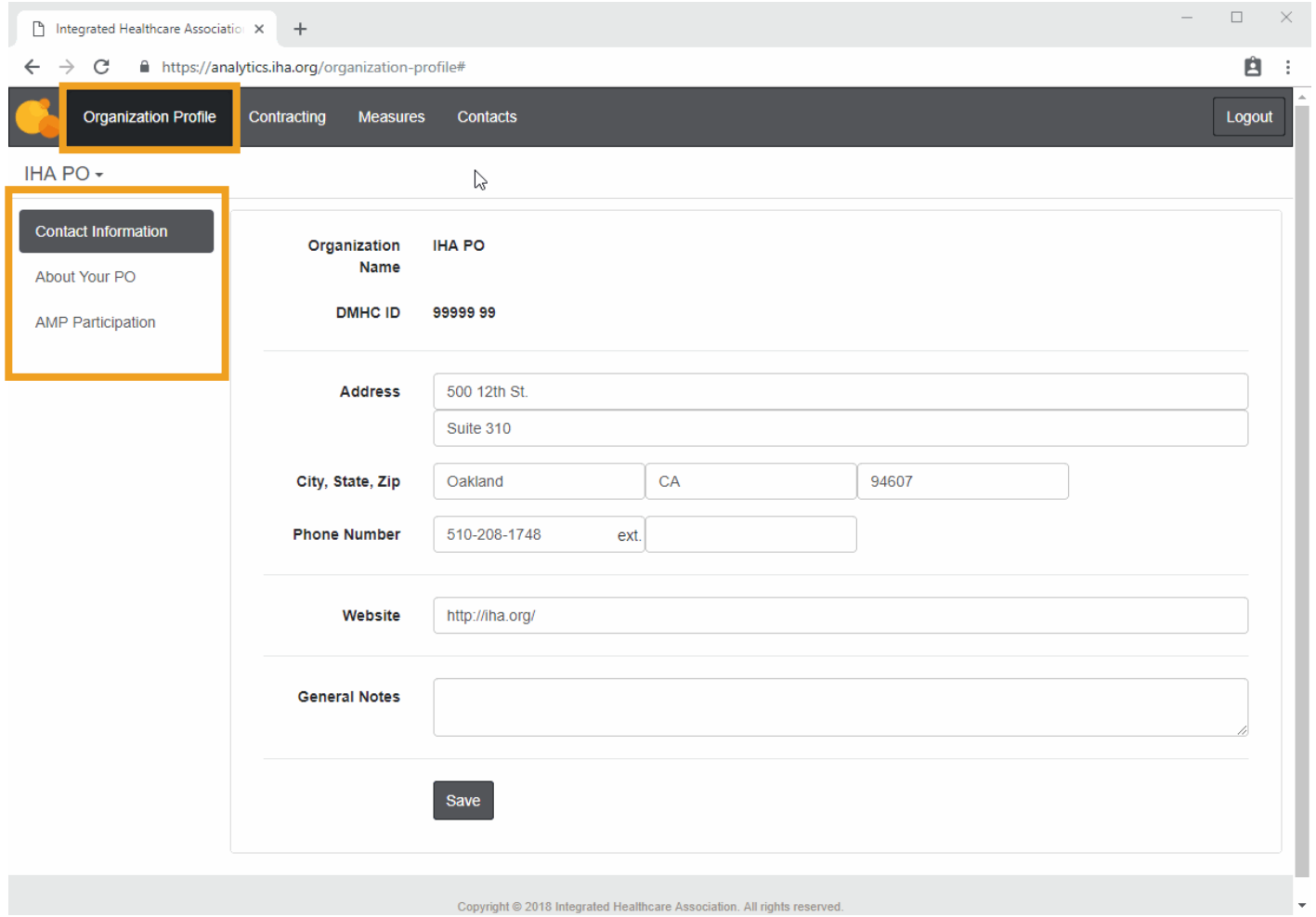
STEP 1: Update PO Profile

Contact Information

- Basic PO Information
  - DMHC ID
  - Address
  - Phone Number
  - Website
  - General Notes
- Quick Links
  - How to update PO profile tutorial
  - AMP Analytics Portal



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STEP 1: Update PO Profile

About Your PO

- Which larger health system controls ownership of your provider organization, if applicable?
- Which hospital is your provider organization legally affiliated with, if applicable?
- Which Management Services Organization (MSO) does your provider organization contract with, if applicable?
- [New] Please provide the names and PO IDs of any affiliated AMP POs that have a different primary user than this PO, if applicable. IHA uses this information for external communications.
- [New] If applicable, does your organization view member enrollment as continuous across the multiple POs within your purview? If so, please list out the organizations and their corresponding PO IDs in which IHA should apply the continuous enrollment criteria.
  - For example, if a member is enrolled at one PO within your purview for 6 months and then enrolls at another location within this PO group for the remainder of the year, does that member meet a 12-month continuous enrollment criteria to be included in AMP reporting for the second PO?

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STEP 1: Update PO Profile

AMP Participation

- Are you participating in the Patient Assessment Survey (PAS)?
- Are you self-reporting?
  - Who is your NCQA-licensed auditor?
  - Which NCQA certified reporting vendor company are you using?
- Are you sharing supplemental data with health plans on a regular basis?
- Which EMR/HER vendor(s) does your organization currently utilize?
- Has your organization (or your EHR vendor) successfully implemented a clinical data exchange interface based on the FHIR standard?

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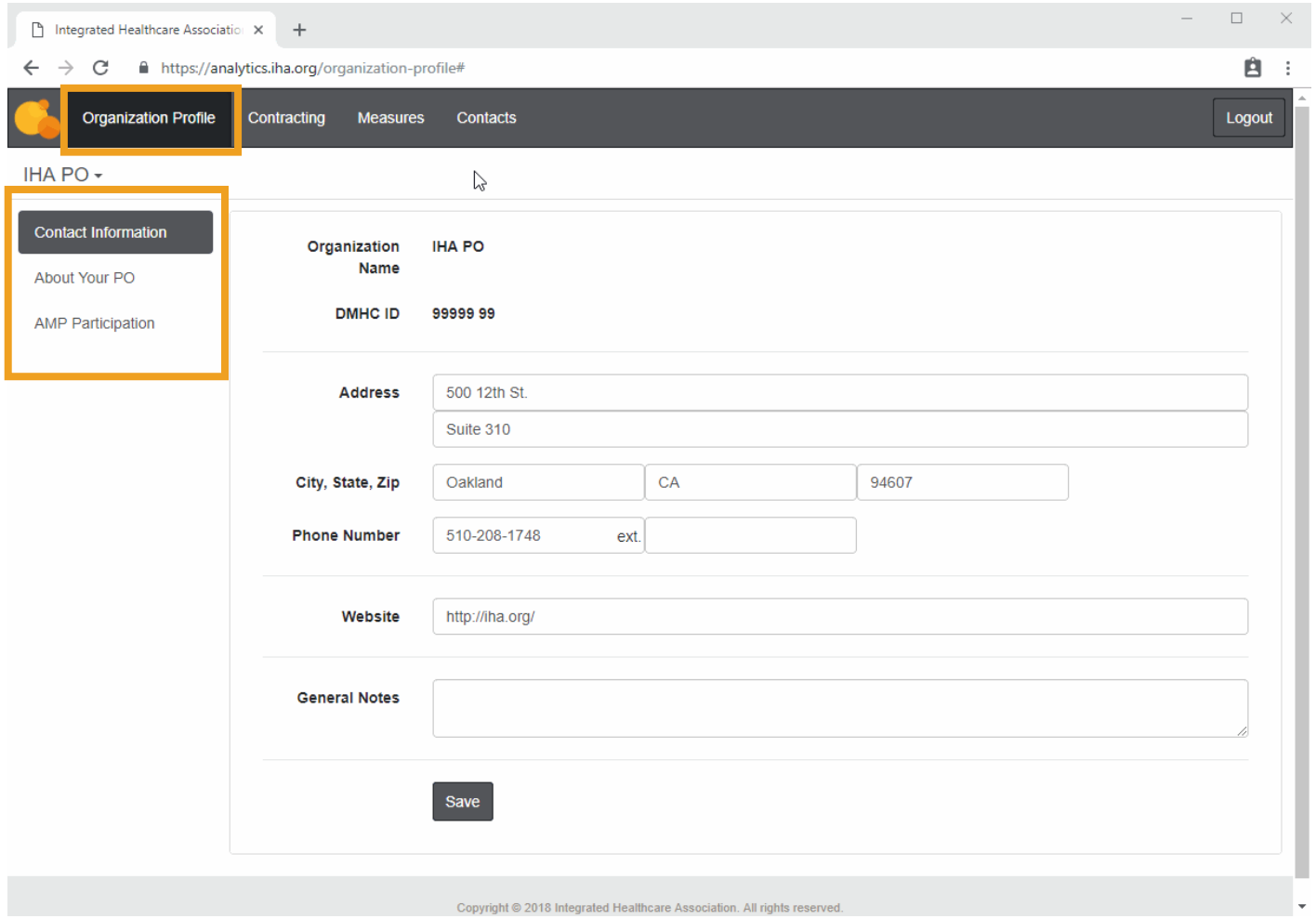
STEP 1: Update PO Profile



How to update PO profile tutorial

https://analytics.iha.org

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STEP 2: Add/Confirm Health Plan Contracts

List participating health plans and products that your PO contracted with during calendar year 2022

Health Plan	Commercial HMO	Medicare Advantage	Medi-Cal Managed Care
Aetna	•		
Anthem	•		
Blue Shield of CA	•	•	
Blue Shield of CA Promise Health Plan			•
Cigna	•		
Health Net	•	•	
Inland Empire Health Plan (NEW)		•	
~~Inter Valley Health Plan~~			
Kaiser Permanente	•	•	
LA Care	•		
Molina Healthcare	•		
Sharp Health Plan	•	•	
Sutter Health Plus	•		
UnitedHealthcare	•	•	
Western Health Advantage	•	•	

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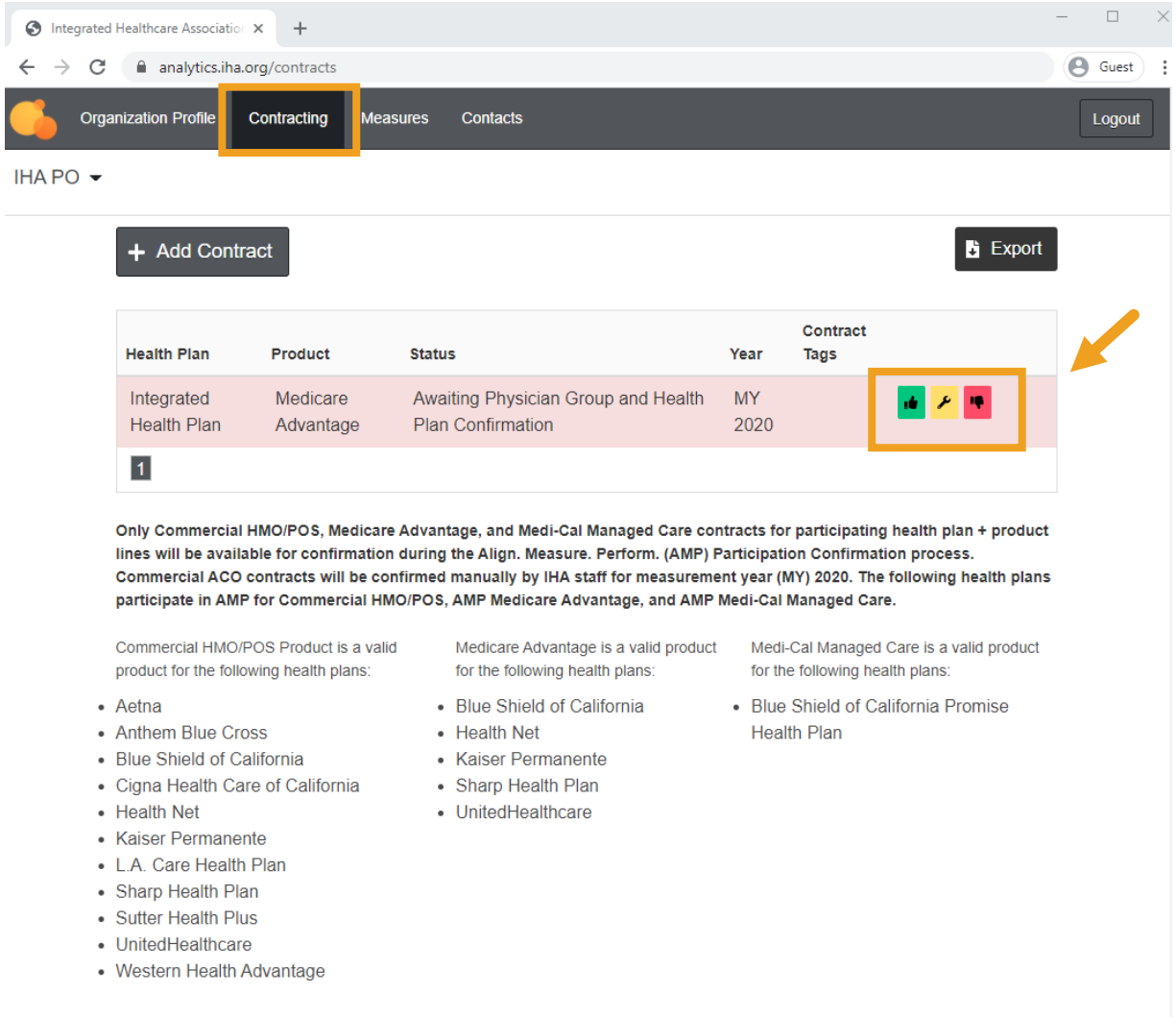
STEP 2A: Add/Confirm Health Plan Contracts



How to add/remove health plan contracts tutorial

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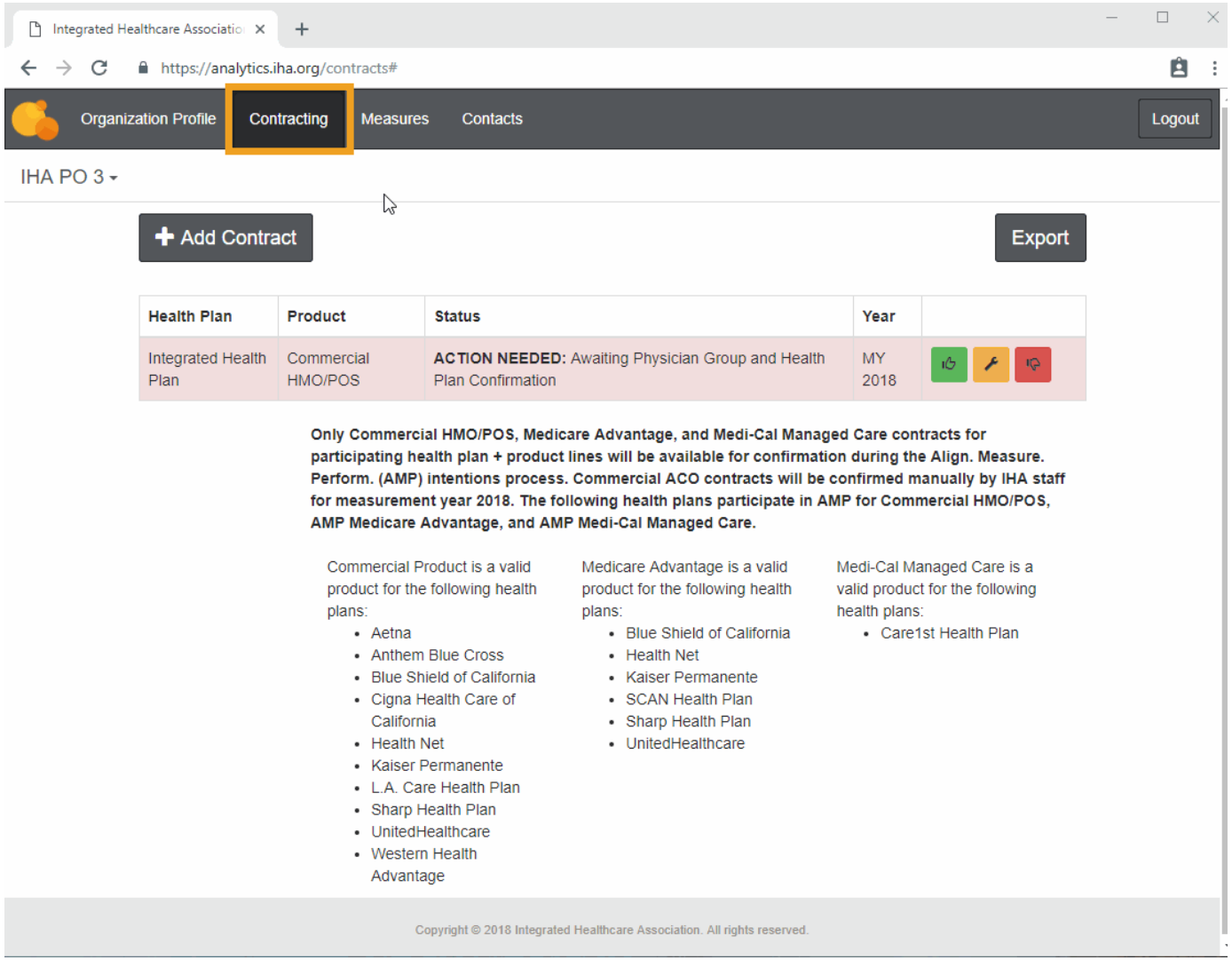
STEP 2B: Add/Confirm Health Plan Contracts



How to add/remove health plan contracts tutorial

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STEP 3: Update PO Contacts

1

Designate a **primary** contact

2

Delete contacts who should no longer have access to your AMP results

3

Add contacts to grant access to AMP results and receive important AMP Program updates

Updated contacts ensure the **right people get timely results and updates** directly from the source.

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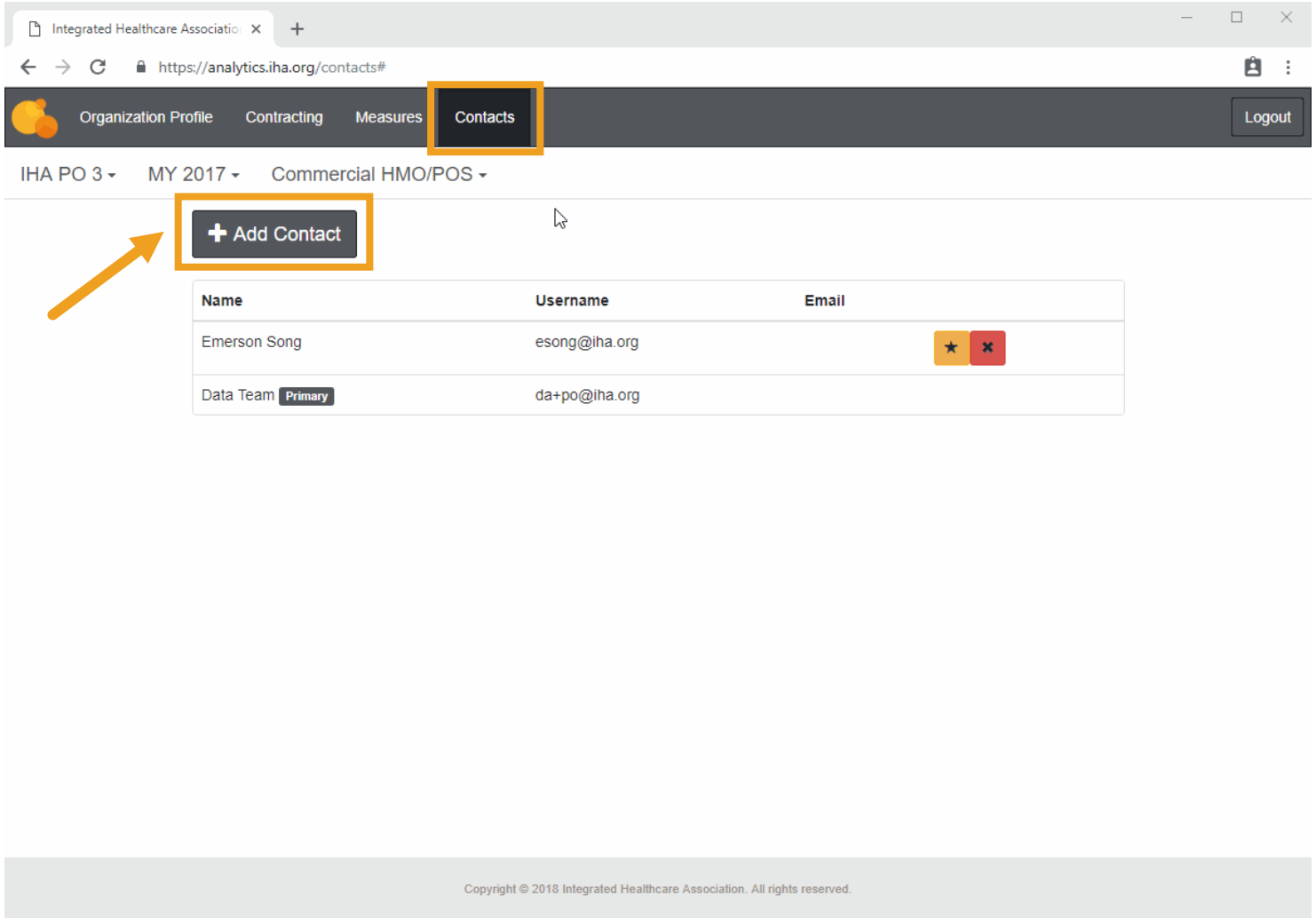
STEP 3: Update PO Contacts



[How to update PO contacts tutorial](https://analytics.iha.org)

https://analytics.iha.org

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STEP 3: Update PO Contacts

Adding a Contact on the AMP Reporting Portal

To receive access to your organization's results:

- Sign up for an account.
- Request to be added as a contact by an existing contact. Need to know who is already a contact at your organization? Email amp@iha.org.
- New users will not have access to any information on the IHA Reporting Portal until they are added as a contact for the relevant organizations.

The existing contact needs to do the following to add you:

- Log in to the AMP Reporting Portal
- Click "Contacts" on the top navigation bar
- Click "Add Contacts"
- Search for New Contact by typing email address (all lowercase) and click "Add"

Please note: Contacts are automatically subscribed to the AMP newsletter, which includes upcoming deadlines, program updates, and other important program information.

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Checklist: Participation Confirmation Process

Already Complete

- ✓ Pre-survey on PO structural changes
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Program Reminders & Resources

Program reminders

Now

- Confirm participation by November 29, 2022
- Review the MY 2022 Measure Set
- Review the MY 2022 Final AMP Technical Specifications
- For POs self-reporting Prenatal Immunization status (PRS-E) as a testing measure for MY 2022, contact amp@ncqa.org for the digital measure package

Coming soon

- IHA Stakeholders Conference (Dec 8, 2022)
- Final MY 2022 Program Guide (Dec 15, 2022)
- Review final MY 2021 results and PO worksheets via Onpoint Performance Reporting Portal (PRP)
- Voice of the Client survey (Jan 2023)

Ongoing

- Submit encounter data – ensure data is complete and successfully transmitted to health plans

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Resources

- Preliminary MY 2022 AMP Program Guide *
- AMP MY 2022 Technical Specifications
- AMP MY 2022 Measure Specifications FAQs (updated Oct 2022)
- AMP MY 2022 Measure Set
- NCQA Vendor Certification Requirements
- NCQA Certified Vendors
- NCQA-Certified HEDIS Compliance Auditors
- Onpoint Performance Reporting Portal (PRP)
- AMP Analytics Portal

* Final version will be available December 15, 2022. Look for updated information and links in the December AMP Newsletter

Note: The AMP Manual has been renamed to the AMP Program Guide and the AMP Technical Specifications

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Questions?

Email us at ampparticipation@iha.org