



# AMP Technology Migration: Get to Know the Onpoint PRP

July 27, 2022

Julia Tremaroli, Project Manager, Data Operations

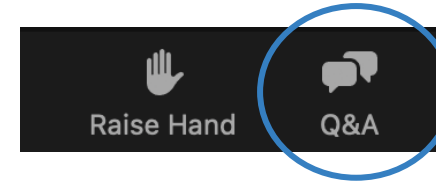
Shelley Kong, Data Ops Associate, Data Operations



# Agenda

- **MY 2021 Reporting Update**
  - AMP Technology Migration Update: PRP
  - Updated MY 2021 Release Timeline
  - AMP Communications
- **PRP 101**
  - PRP vs AMP portal
- **Onpoint PRP Account Set Up**
  - Finish account set up for system administrators
  - Editing organization contacts
- **Onpoint PRP Features**
  - Dashboard
  - Measures
  - Patients
  - Reports
  - Resources
- **Wrap Up**

**Questions?** Submit them via the “Q&A” function!



Today's webinar will be recorded and posted on  
<https://www.iha.org/news-and-events/>

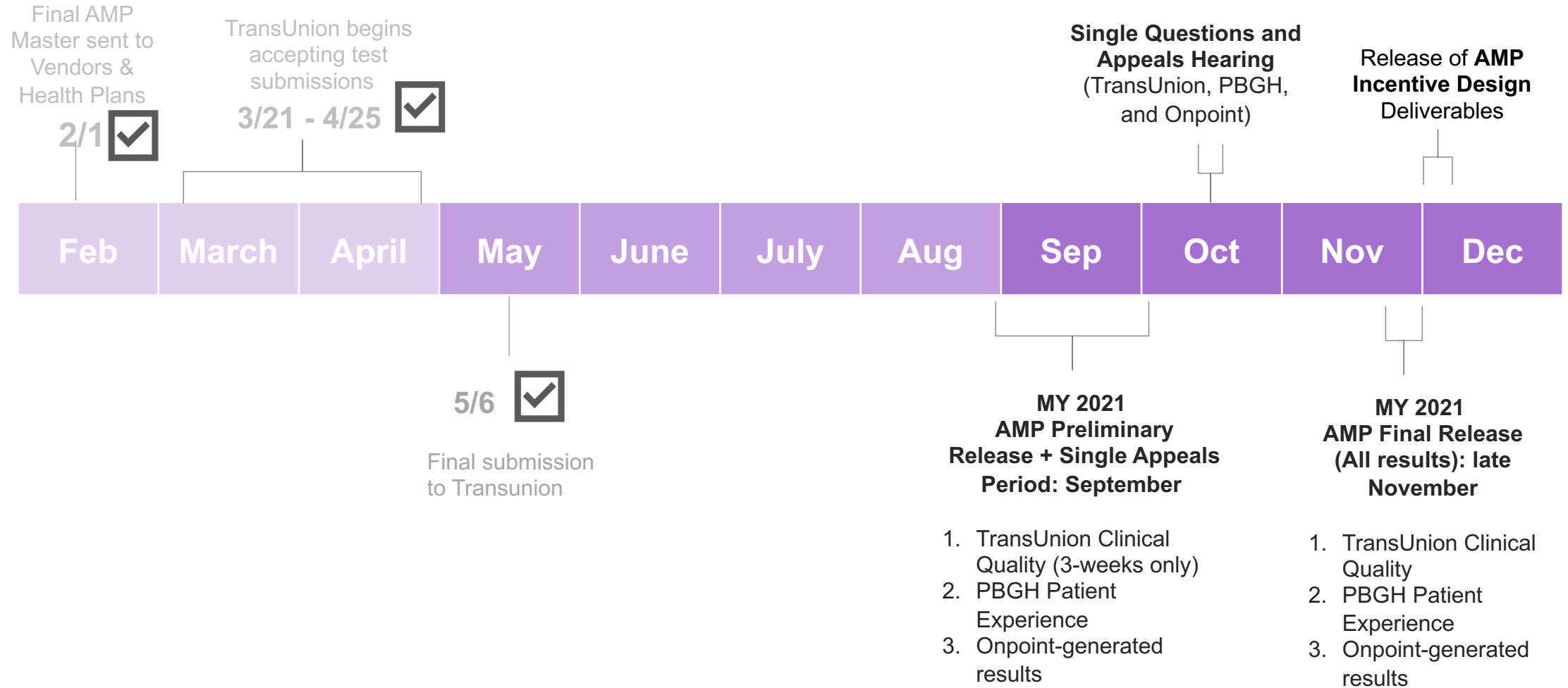
# AMP MY 2021 Reporting Portal and Timeline

# Timeline for our technology solution transition

AMP program staff are here at every step to ease the MY 2021 transition

- Onpoint's Performance Reporting Portal (PRP) will now serve as the single source for AMP Program portal reporting needs, allowing access to both **PO- and member-level reporting in one location.**
- We will release TransUnion Clinical Quality, PBGH Patient Experience, and Onpoint-generated results **all at the same time** via Onpoint's PRP
  - AMP Preliminary Results Release will occur **at the end of August.**
  - The Questions and Appeals periods will be **combined and extended through September** to allow participants additional time to thoroughly complete all questions and appeals.
  - Data resubmissions, if needed, will occur **up until early October.**
  - AMP Final Results Release will occur **at the end of November** with the Incentive Design Deliverables being available shortly thereafter.
- We will use our email newsletters, webinars, and other means to provide you updates and support to help ensure a smooth transition
  - Thank you for your continued feedback, questions, and patience as we work to enhance your AMP experience

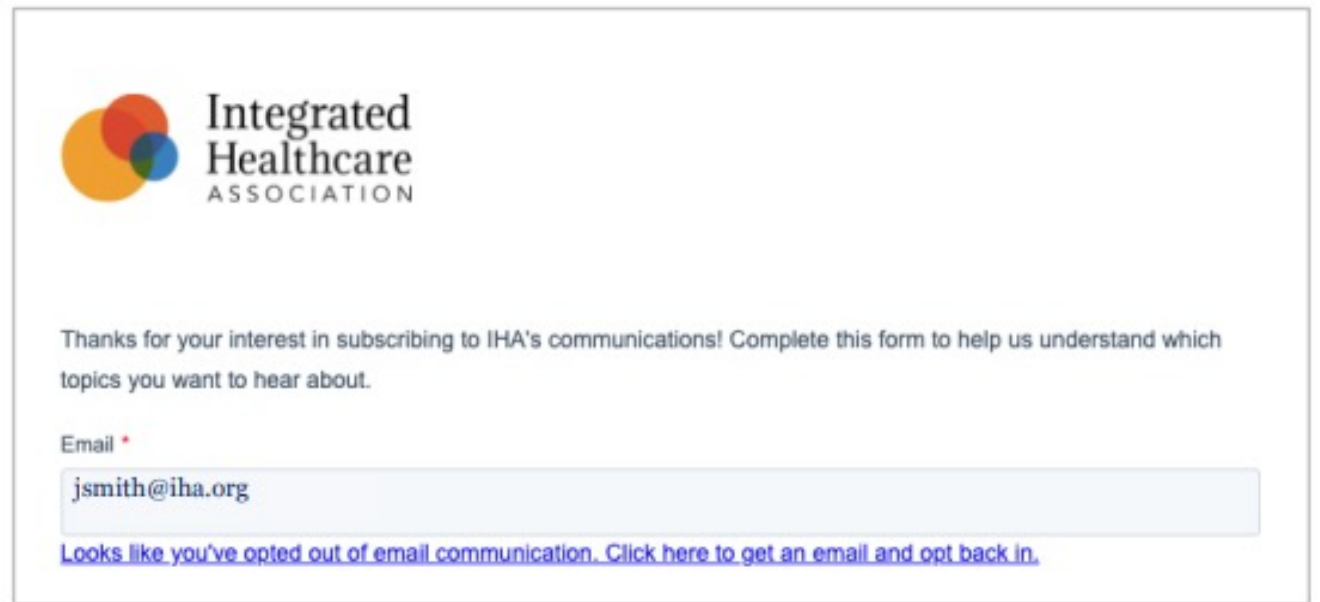
# MY 2021 AMP Deliverables – Final Timeline




# AMP Communications

Ensure you're receiving emails from IHA

- We regularly send out emails—mainly the monthly newsletter—to all our stakeholders and subscribers that contain information about IHA and our AMP program from [amp@iha.org](mailto:amp@iha.org).
- If you're not getting our emails, you may need to subscribe or you may have opted out in the past (which means you'll need to opt in now).
  - The easiest way to subscribe or check if you need to opt back in is by going to our [newsletter form](#).
  - On the form, start filling out your email address.
  - If the below blue message appears below the email box, your email is unsubscribed and you need to re-subscribe. Click the blue link and then check your inbox for our re-subscription email. Follow the instructions in the email to update your preferences and re-subscribe to our emails.
    - Don't see the re-subscription email? Check your spam folder. If you still don't see it, go to the next page.
  - If you don't get the blue message when you are filling out your email address, continue filling out the form, check which updates you would like to receive, and then hit “submit” when done to make sure you're subscribed.



 Integrated  
Healthcare  
ASSOCIATION

Thanks for your interest in subscribing to IHA's communications! Complete this form to help us understand which topics you want to hear about.

Email \*

[Looks like you've opted out of email communication. Click here to get an email and opt back in.](#)

# AMP Communications

Ensure you're receiving emails from IHA

- Unfortunately, just because you are subscribed to our emails doesn't mean they'll show up in your inbox. Sometimes organizations block emails sent by marketing automation software.
- We recommend sending this message to your IT department so that you and your team get our emails in the future.

Have questions or need additional assistance getting our emails?

Email [marketing@iha.org](mailto:marketing@iha.org) and we'd be happy to help!

## Sample message:

Hello,

I work with Integrated Healthcare Association (IHA) regularly and would like to request that we add them to our email allow list. IHA frequently sends emails from the below domain and IP addresses that are important to my work. Is it possible to add the below criteria to (insert organization)'s allow list?

All emails coming from the domain @iha.org

All emails coming from the below IP addresses:

- 54.174.60.0/23
- 143.244.80.0/20
- 18.208.124.128/25
- 54.174.53.128/30
- 158.247.16.0/20
- 54.174.59.0/24
- 54.174.63.0/24
- 3.93.157.0/24
- 54.174.52.0/24
- 139.180.17.0/24
- 54.174.57.0/24

# Performance Reporting Portal (PRP) 101



# General Performance Reporting Portal (PRP) Information

Please continue to update contacts on both portals

The PRP will house all results MY 2021 and beyond (with refreshed MY 2020 included)

- Onpoint's Performance Reporting Portal (PRP) will now serve as the single source for AMP Program portal needs, allowing access to both **PO- and member-level reporting in one location.**

The AMP Analytics Portal will remain your historical data source

- IHA's AMP Analytics portal will contain **historical AMP results**—MY2020 and prior years'—for reference and QA purposes.
- IHA will also continue using this portal for other items such as Participation Confirmation (contracting) and contacts management.

**Note:** The PRP is a newly enhanced resource. Onpoint and IHA will continue to work through functionality improvements, so certain views will change for the release in late August.

# General Performance Reporting Portal (PRP) Information

Beginning MY 2021, the PRP will house all results going forward

Portal Capabilities	AMP Analytics Portal	Onpoint PRP
<p><b>MY 2021 and beyond:</b> TransUnion, PBGH, and Onpoint-generated results</p> <p>AMP reports</p> <ul style="list-style-type: none"> <li>• Summary Results</li> <li>• Quality Composite Score</li> <li>• AMP Worksheets</li> </ul> <p>AMP downloads</p> <ul style="list-style-type: none"> <li>• PO-specific downloads:</li> <li>• California Program-Wide downloads</li> </ul> <p>Note: MY2020 refreshed OP-generated results will also be available in the PRP</p>		✓
<p><b>MY 2012 – MY 2020:</b> TransUnion, PBGH, and Onpoint-generated results</p> <p>AMP reports</p> <ul style="list-style-type: none"> <li>• Summary Results</li> <li>• Quality Composite Score</li> <li>• AMP Worksheets</li> </ul> <p>AMP downloads</p> <ul style="list-style-type: none"> <li>• PO-specific downloads:</li> <li>• California Program-Wide downloads</li> </ul>	✓	

# Onpoint PRP Account Set Up

# Admin Access vs User Access

Primary Users will have Admin Access, Secondary Users will have User Access.

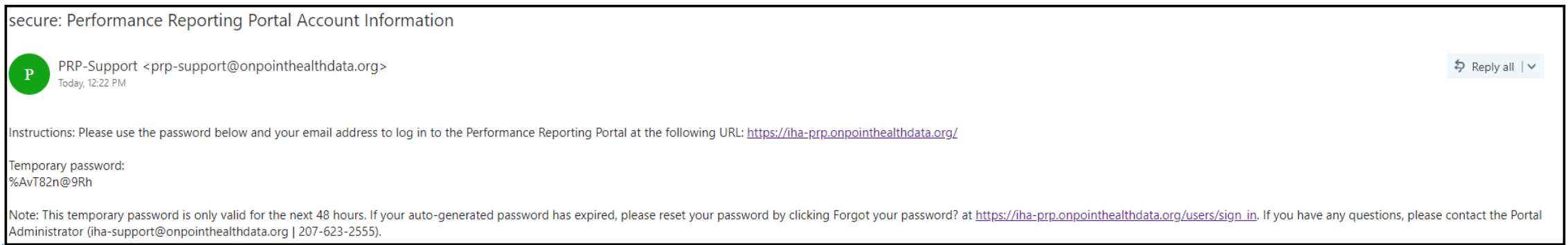
- Please see the differences between Admin access and User access in the PRP:

Function	Admin	User
View Measure Results	✓	✓
Review Documentation	✓	✓
Customize Dashboard View	✓	✓
Add/Edit/Deactivate Contacts from organization	✓	

- Note that the PRP contains PHI and member-level data, so **it is critical that Primary Users/Admins regularly update and manage user access for Secondary Users at their organization.**

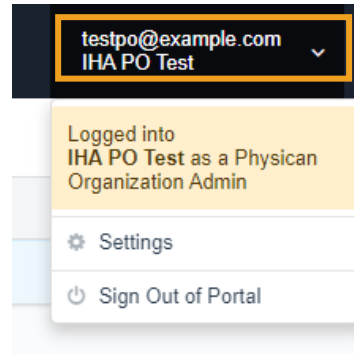
# Setting up PRP Access for Admins/Primary Users

- **If you already have an active PRP account**, you do not need to re-enroll in multifactor authentication.
  - Existing PRP users will not receive a Welcome email from Onpoint since you already have an active PRP account. If you have questions on logging in, please reach out to [amp@iha.org](mailto:amp@iha.org).
- In mid-July, Primary Users who did not already have an active PRP account AND filled out the Online Form received a **Welcome Email from [prp-support@onpointhealthdata.org](mailto:prp-support@onpointhealthdata.org)**.
- Please follow the instructions provided in the email to set up your account
  - Links provided in the Welcome Email **will expire after 48 hours**, so please pursue your account setup promptly
  - Onpoint Performance Reporting Portal Website: [https://iha-prp.onpointhealthdata.org/users/sign\\_in](https://iha-prp.onpointhealthdata.org/users/sign_in)

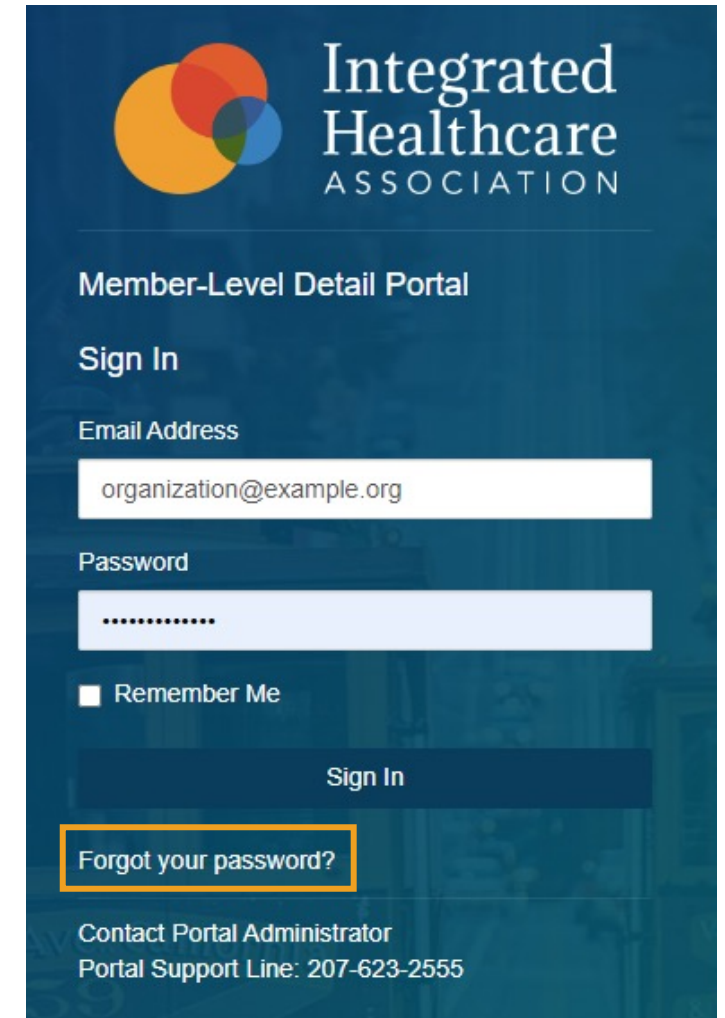


# Setting up PRP access for Admins/Primary Users

- However, if 48 hours have expired, **you can still set up your account** using the "Forgot your password?" feature and follow the instructions as prompted
- Upon accessing your account, please confirm that the **organization(s) you manage are correctly displayed** in the upper right-hand corner of the PRP. If not, please reach out to [amp@iha.org](mailto:amp@iha.org).



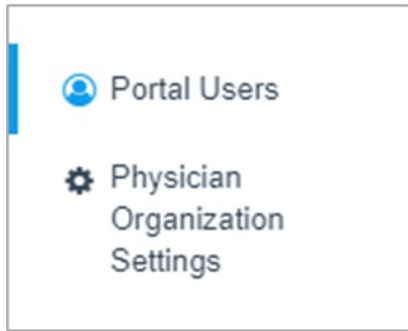
- **Organization admins will then set up additional users' accounts** with multi-factor authentication for their organization.
- IHA will be available in July to help admins create the necessary user accounts for their organization.
  - Our goal is to make sure each organization has their PRP accounts set up securely prior to our Preliminary Results Release at the **end of August**.



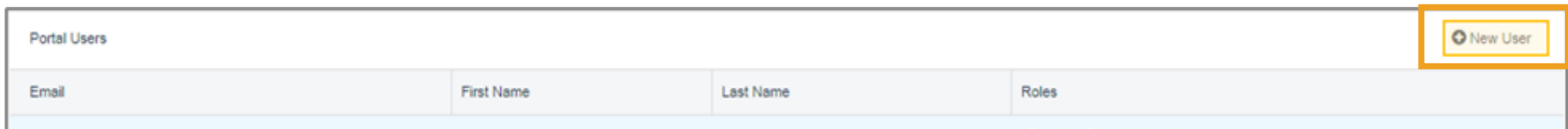
# Setting up PRP access for Secondary Users

Primary Users will use Admin capabilities to add secondary users from their organization by following the steps outlined below:

**Step 1:** Navigate to the **Portal Users** tab on the left panel of your screen



**Step 2:** Click "**New User**" in the upper right corner of your screen



# Setting up PRP access for Secondary Users cont.

**Step 3:** Populate the fields with the appropriate information

- If you want the user to have Admin capabilities (managing contact information), then select “Physician Organization Admin” under Select a Role. For all other users, select “Physician Organization User.” Note that organizations can have more than one designated Admin.
- Remember to check “Send temporary password to user via secure email” to ensure user receives automated email for PRP setup

**Step 4:** Click “Create User.”

- Once a secondary user has been added to the PRP by an Admin/Primary User, the User will receive the automated Welcome Email instructions on how to set up access.

**Note:** For users associated with more than one PO, the administrator must individually assign users to each relevant organization.

Basic Information

Select A Role

Physician Organization User

Notes

Email

First Name

Last Name

Password

\*\*\*\*\* [view](#)

Send temporary password to user via secure email

Each user's password will be emailed securely to their authorized email address and is only valid for the next 48 hours. Upon creating or updating a user, their password will no longer be viewable. Click the "Create User" button located at the bottom of this form to send the secure email.

Multi-Factor Authentication

Upon logging in to the Member-Level Detail Portal, you will be required to enter an authentication code provided via the designated Authy app, SMS message, or phone call. Each method requires the your cell phone number to be entered into the Member-Level Detail Portal system.

Phone Number

Each user's phone number (XXX-XXX-XXXX format) is used only to generate a multi-factor authentication code. Phone number extensions are not allowed.

Create User



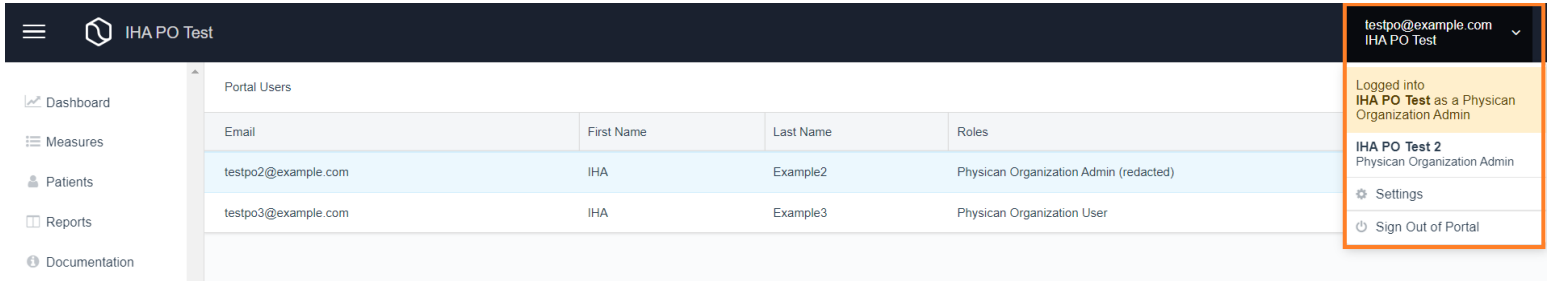
# Setting up PRP access for Secondary Users cont.

**Step 5:** For users who manage multiple organizations, select the drop-down menu next to your name at the top right-hand corner. Then, select the organization you would like to view.

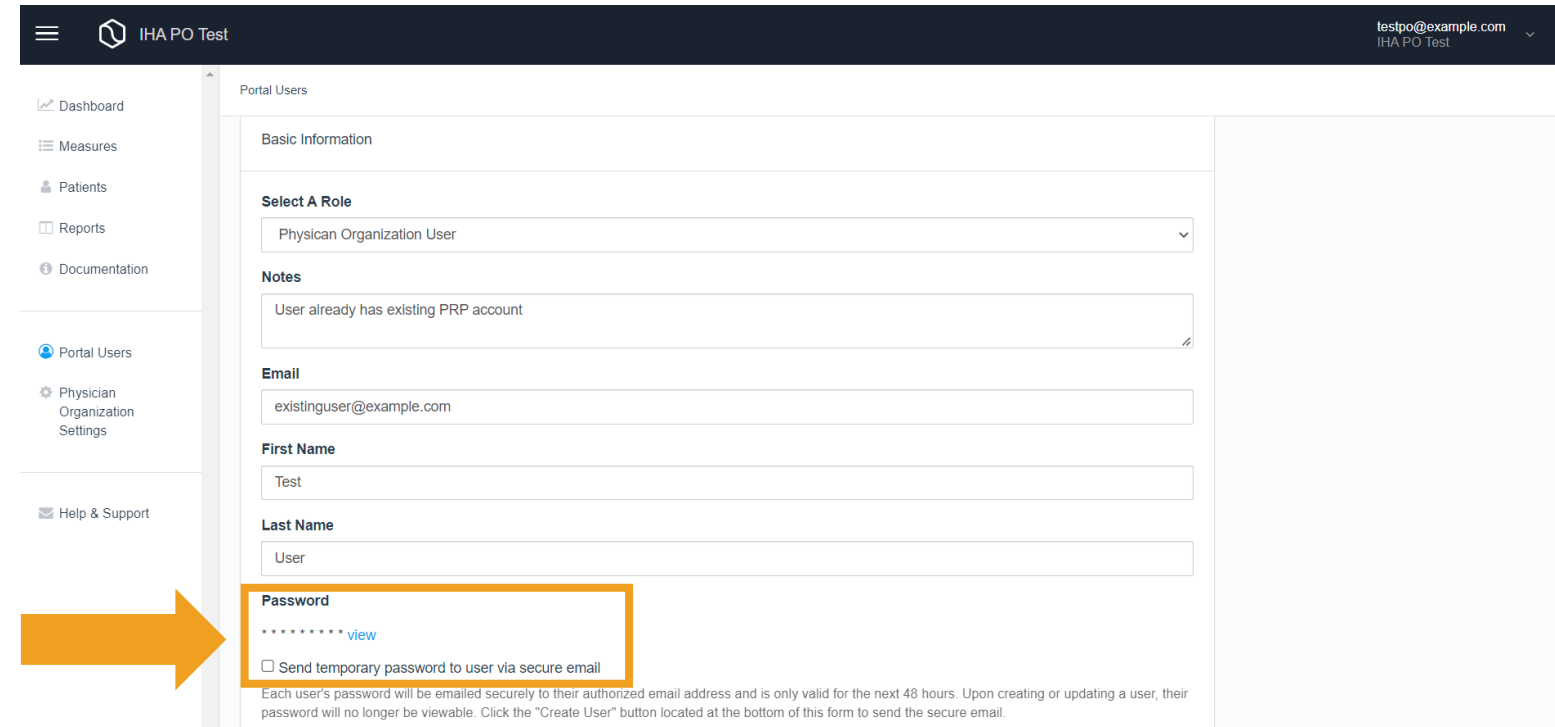
- The drop-down menu will display a list of organizations that you manage.
- The system administrator will need manage user access for each organization individually.

**Step 6:** Navigate to the "Portal Users" tab on the left panel of your screen. Then, select "New User" in the upper right corner of your screen.

- Populate the fields with the appropriate information
- Note: If the user already has access to a different organization within the PRP, please **do not** select "Send temporary password to user via secure email" or else it will reset their existing password.



The screenshot shows the IHA PO Test dashboard. On the left is a navigation menu with options: Dashboard, Measures, Patients, Reports, and Documentation. The main content area displays a table titled "Portal Users" with columns for Email, First Name, Last Name, and Roles. The table contains two rows: one for testpo2@example.com (IHA, Example2, Physician Organization Admin (redacted)) and one for testpo3@example.com (IHA, Example3, Physician Organization User). In the top right corner, a user profile dropdown menu is open, showing the current user (testpo@example.com, IHA PO Test) and a list of organizations: "IHA PO Test 2" (Physician Organization Admin), "Settings", and "Sign Out of Portal".

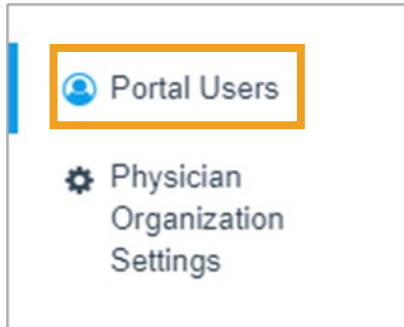


The screenshot shows the "New User" form in the IHA PO Test dashboard. The left navigation menu is updated to include "Portal Users", "Physician Organization Settings", and "Help & Support". The main content area shows the "Basic Information" section with a "Select A Role" dropdown menu set to "Physician Organization User". Below this is a "Notes" field containing the text "User already has existing PRP account". The "Email" field is set to "existinguser@example.com", "First Name" is "Test", and "Last Name" is "User". The "Password" field is highlighted with an orange box and contains a "view" link. Below the password field is a checkbox labeled "Send temporary password to user via secure email" which is currently unchecked. A large orange arrow points from the text in the previous block to this checkbox. At the bottom of the form, there is a note: "Each user's password will be emailed securely to their authorized email address and is only valid for the next 48 hours. Upon creating or updating a user, their password will no longer be viewable. Click the 'Create User' button located at the bottom of this form to send the secure email."

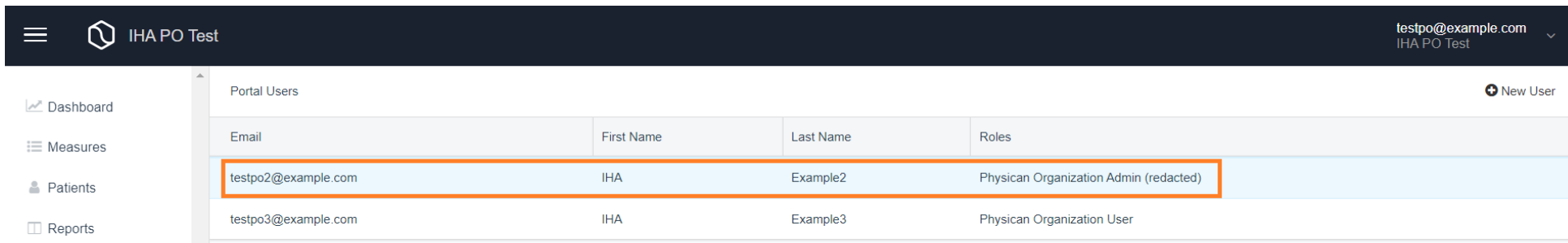
# Editing user contact information in the PRP

To edit information associated with a user at your organization, follow the steps outlined below:

**Step 1:** Navigate to the **Portal Users** tab on the left panel of your screen



**Step 2:** Select an individual credentialed user from the Portal User directory.

A screenshot of the 'Portal Users' directory. The table has columns for Email, First Name, Last Name, and Roles. The first row is highlighted with an orange border.

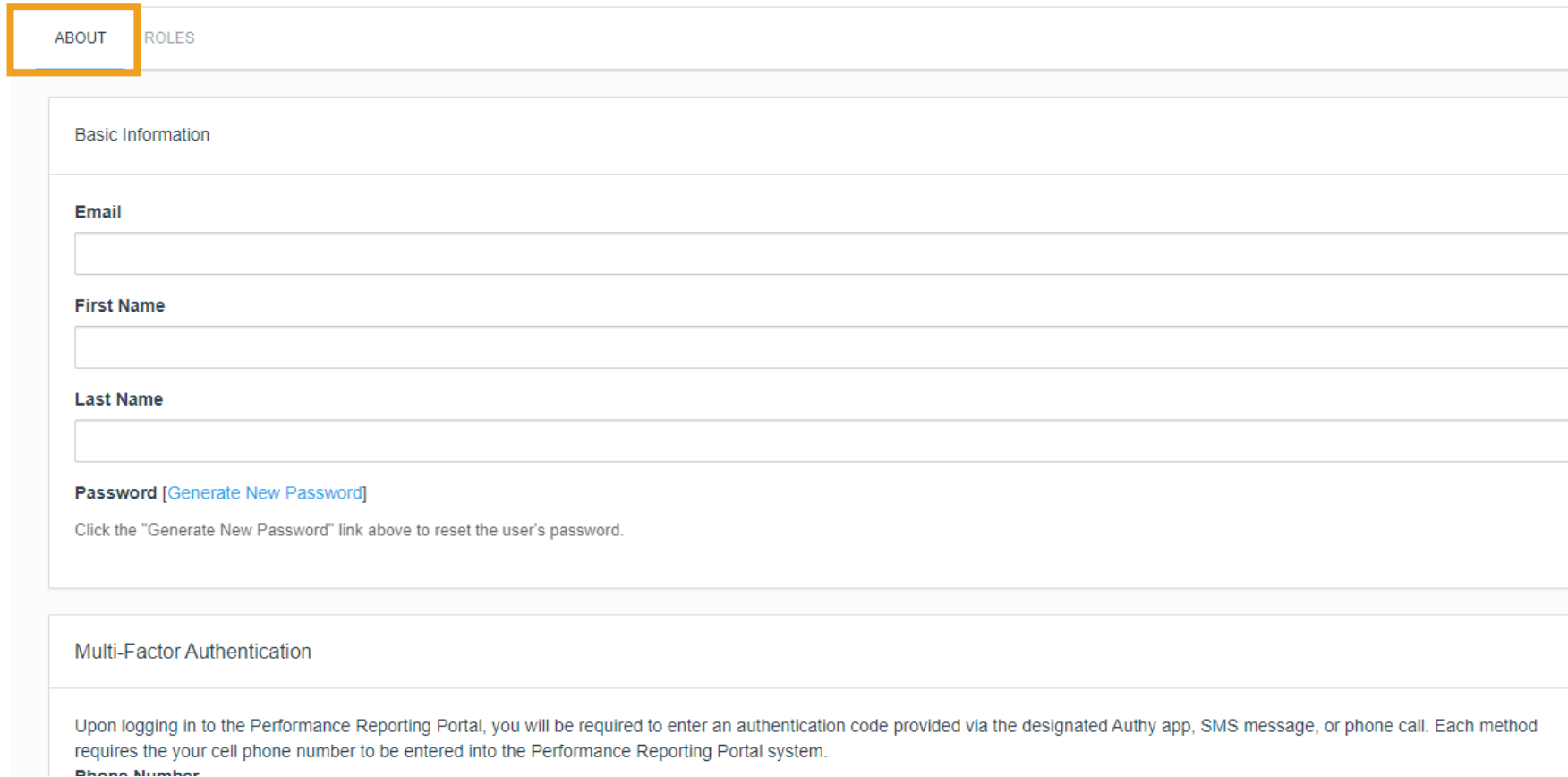
Email	First Name	Last Name	Roles
testpo2@example.com	IHA	Example2	Physican Organization Admin (redacted)
testpo3@example.com	IHA	Example3	Physican Organization User

**Note:** For users associated with more than one PO, the administrator must individually edit users to each relevant organization.

# Editing user contact information in the PRP cont.

**Step 3:** Review the contents in the editable log-in record detailing the selected credential user's information.

- To change contact information such as Email, Name, Cell Phone, update the information on the **About** tab for the selected user.

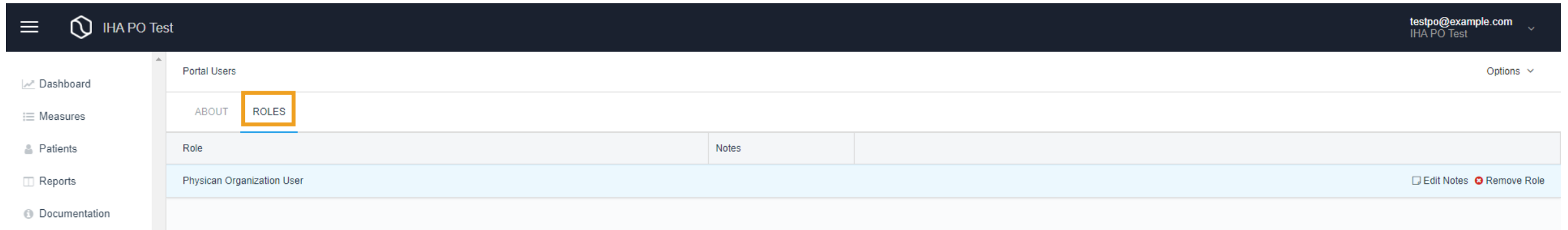


The screenshot displays a user management interface with two tabs: 'ABOUT' and 'ROLES'. The 'ABOUT' tab is highlighted with an orange border. Below the tabs, the 'Basic Information' section contains four input fields: 'Email', 'First Name', 'Last Name', and 'Password'. The 'Password' field includes a link for '[Generate New Password]'. Below the input fields, there is a text instruction: 'Click the "Generate New Password" link above to reset the user's password.' The 'Multi-Factor Authentication' section is partially visible at the bottom, with the text: 'Upon logging in to the Performance Reporting Portal, you will be required to enter an authentication code provided via the designated Authy app, SMS message, or phone call. Each method requires the your cell phone number to be entered into the Performance Reporting Portal system.'

# Editing User Information in the PRP cont.

**Step 3 Continued:** Review the contents in the editable log-in record detailing the selected credential user's roles.

- To update a User's role, navigate the **Roles** tab for the selected user.
- Note that you must **add** an additional role for a user before removing their previous role. Removing their previous role will remove the user's association with your organization and they will disappear from your view.



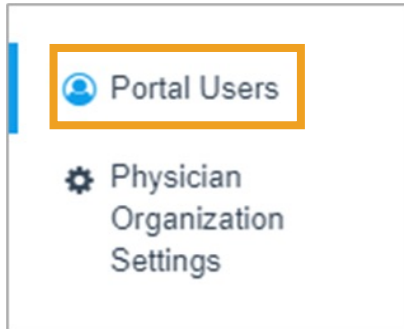
The screenshot shows the IHA PO Test user management interface. The top navigation bar includes a hamburger menu, the IHA PO Test logo, and the user's email address (testpo@example.com) and name (IHA PO Test). The left sidebar contains navigation options: Dashboard, Measures, Patients, Reports, and Documentation. The main content area is titled "Portal Users" and has an "Options" dropdown. Below this, there are two tabs: "ABOUT" and "ROLES", with "ROLES" highlighted by an orange box. The "ROLES" tab displays a table with columns for "Role" and "Notes". A single row is visible, showing the role "Physican Organization User" and a "Remove Role" button (indicated by a red circle icon).

Role	Notes
Physican Organization User	<input type="checkbox"/> Edit Notes <input checked="" type="checkbox"/> Remove Role

# Removing users in the PRP

To remove users no longer affiliated with your organization, follow the steps outlined below:

**Step 1:** Navigate to the **Portal Users** tab on the left panel of your screen



**Step 2:** Select an individual credentialed user from the Portal User directory.

A screenshot of a web application interface. At the top, there is a dark header with a hamburger menu icon, the text 'IHA PO Test', and a user profile dropdown showing 'testpo@example.com' and 'IHA PO Test'. Below the header is a left sidebar with navigation links: 'Dashboard', 'Measures', 'Patients', and 'Reports'. The main content area is titled 'Portal Users' and contains a table with columns for 'Email', 'First Name', 'Last Name', and 'Roles'. The first row of the table is highlighted with a light blue background and an orange border. The second row is also visible. A '+ New User' button is located in the top right corner of the table area.

Email	First Name	Last Name	Roles
testpo2@example.com	IHA	Example2	Physican Organization Admin (redacted)
testpo3@example.com	IHA	Example3	Physican Organization User

**Note:** For users associated with more than one PO, the administrator must individually remove users from each relevant organization.

# Removing users in the PRP cont.

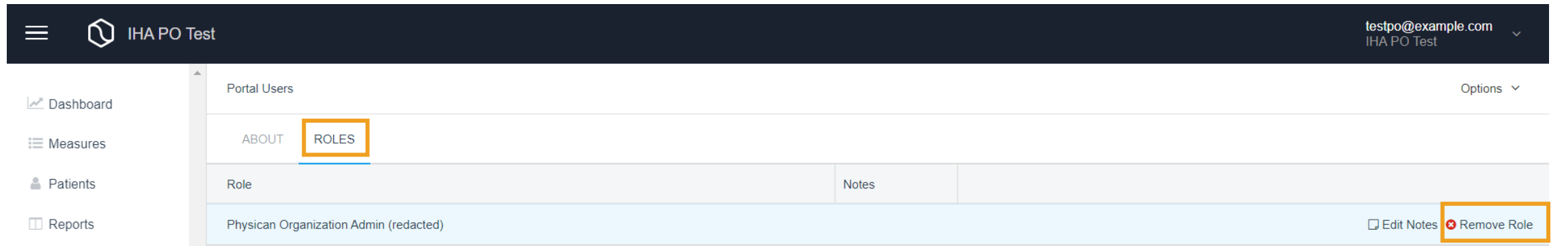
**Step 3:** Review the contents in the editable log-in record detailing the selected credential user's information.



The screenshot shows the 'Portal Users' management page in the IHA PO Test system. The header includes a navigation menu on the left and a user profile dropdown on the right. The main content area displays a table of users with columns for Email, First Name, Last Name, and Roles. The user 'testpo2@example.com' is highlighted, and its email address is circled in orange.

Email	First Name	Last Name	Roles
testpo2@example.com	IHA	Example2	Physican Organization Admin (redacted)
testpo3@example.com	IHA	Example3	Physican Organization User

**Step 4:** Navigate the **Roles** tab for the selected user. Then, select "Remove Role"



The screenshot shows the 'Roles' tab for the selected user 'testpo2@example.com'. The 'ROLES' tab is highlighted with an orange box. Below the tabs, a table lists the user's roles. The role 'Physican Organization Admin (redacted)' is selected, and the 'Remove Role' button is circled in orange.

Role	Notes
Physican Organization Admin (redacted)	

**Note:** For users associated with more than one PO, the administrator must individually remove users from each relevant organization.

# Onpoint PRP Features

# Dashboard

This is currently the portal's landing page

AMP Physician Organization Dashboard

You have successfully logged in.

Reporting Period Overview (Jan - Dec 2020)

Attributed Patients	Gender Breakdown	Top 3 Health Plans	Payer Type Breakdown
0 Previous: 0	NaN% Male NaN% Female	All Other Health Plans: NaN%	Commercial NaN% Medicaid NaN% Medicare NaN%

Demographics

	Physician Organization
Members	0
Average Age	
% Female	NaN%
Average Female Age	
% Male	NaN%
Average Male Age	

Utilization Measures

Trend	Measure Name
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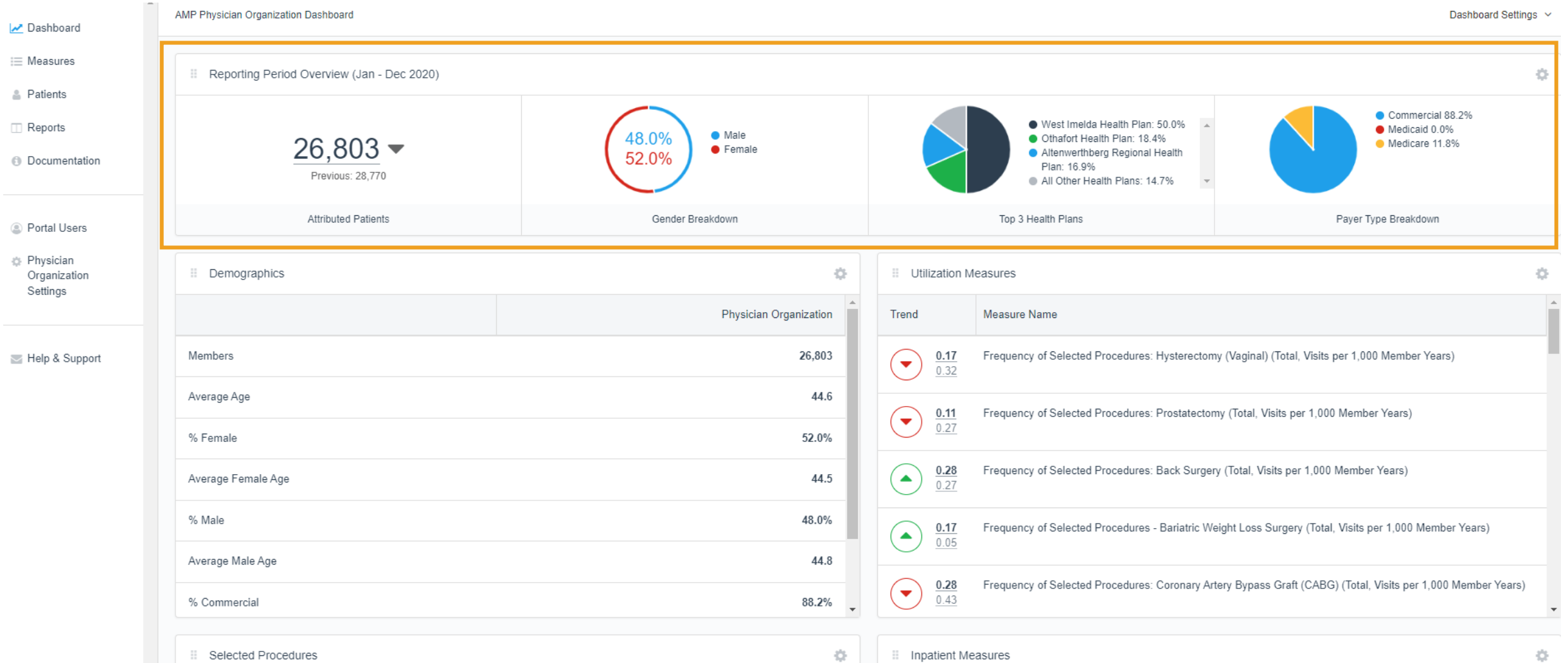
# Left Hand Navigation Bar

This navigation bar will help you move throughout the portal easily

The image shows a screenshot of the AMP Physician Organization Dashboard. On the left, a vertical navigation bar is highlighted with an orange border and contains the following items: Dashboard (with a line graph icon), Measures (with a list icon), Patients (with a person icon), Reports (with a document icon), Documentation (with an information icon), and Help & Support (with an envelope icon). A large orange arrow points from this bar towards a larger, semi-transparent callout box on the right. This callout box also highlights the same navigation items: Dashboard, Measures, Patients, Reports, and Documentation, each with its corresponding icon. The background dashboard shows a 'Reporting Period Overview (Jan - Dec 2020)' with a large number '23,519' and a dropdown arrow, with 'Previous: 28,448' below it. To the right, there is a 'Payer Type Breakdown' pie chart with a legend: Commercial 45.6% (blue), Medicaid 51.8% (red), and Medicare 2.6% (yellow). Above the pie chart, a list of health plans is visible: Blue Shield Promise Health Plan: 51.8%, Health Net of California: 20.5%, and Anthem, Inc. - HMO: 9.1%. The top right of the dashboard has a 'Dashboard Settings' dropdown menu.

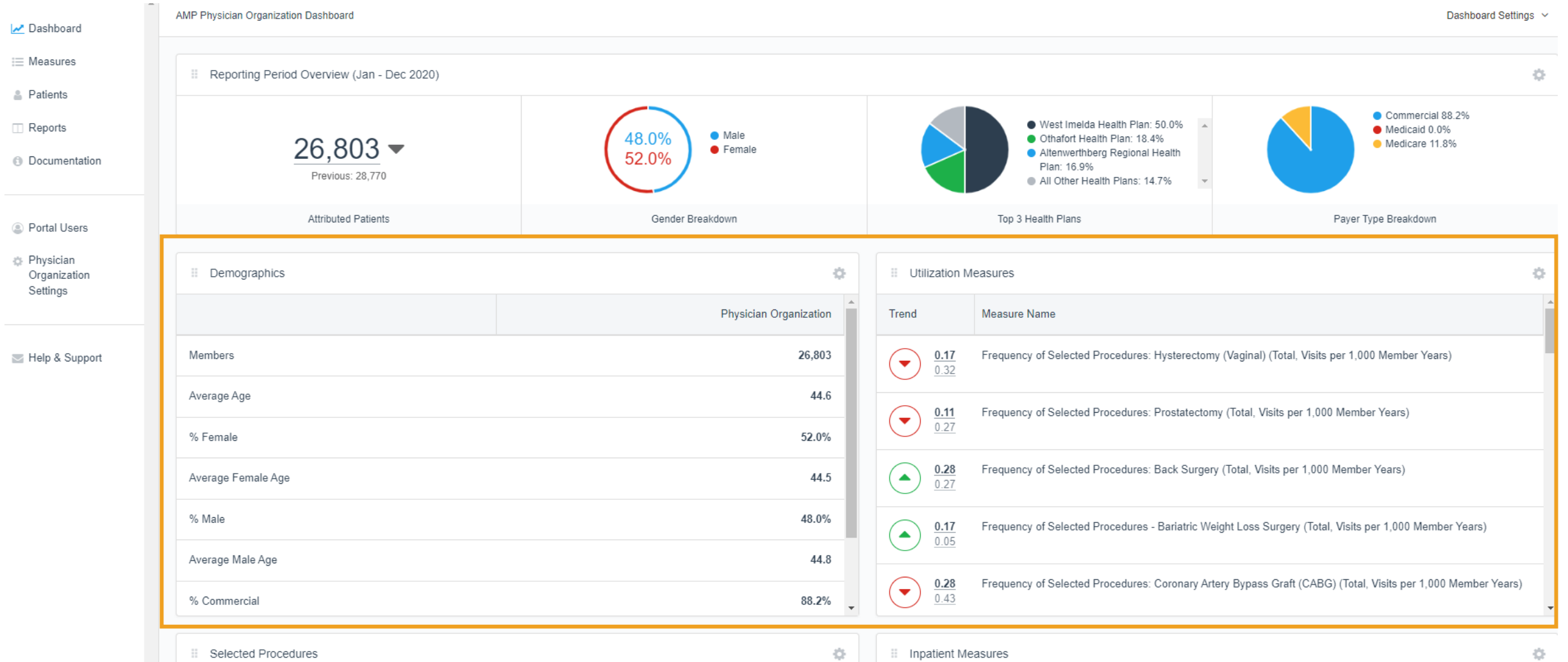
# Dashboard

The PRP currently contains high level enrollment and demographic information



# Dashboard

The widgets are preconfigured to include domain-specific measures



# Measures

To access Measures view, go to the "Measures" tab on the left-hand side of your screen

- Portal in late-August will contain measure domains at the top of the "Measures" screen
- Note that measure results with asterisks indicate small denominators

Measures > Jan - Dec 2021 Options ▾

ALL CLINICAL PATIENT EXPERIENCE ARU ENCOUNTERS ACI COST DIAGNOSIS COMPLETENESS

Measure	Description		Numerator	Denominator
AMR5	Asthma Medication Ratio: Ages 5-11 years - Percent of eligible members age 5-11 with an asthma medication ratio of 0.50 or greater	* 100%	1	1
AMR1218	Asthma Medication Ratio: Ages 12-18 years - Percent of eligible members age 12-18 with an asthma medication ratio of 0.50 or greater	* 100%	1	1
AMR19	Asthma Medication Ratio: Ages 19-50 years - Percent of eligible members age 19-50 with an asthma medication ratio of 0.50 or greater	77%	53	69
AMR51	Asthma Medication Ratio: Ages 51-64 years - Percent of eligible members age 51-64 with an asthma medication ratio of 0.50 or greater	* 100%	1	1
AMROV64	Asthma Medication Ratio: Total Rate Ages 5-64 years - Percent of eligible members age 5-64 with an asthma medication ratio of 0.50 or greater	* 86%	6	7

Measure results may not be accurate due to small denominator size.

# Measures

To access Measures view, go to the "Measures" tab on the left-hand side of your screen

- To download the measures on your screen, hit "Options" in the upper right-hand corner.

Measures > Jan - Dec 2021

Options ▾

ALL CLINICAL PATIENT EXPERIENCE ARU ENCOUNTERS ACI COST DIAGNOSIS COMPLETENESS


Measure	Description	Measure Results	Numerator	Denominator
AMR5	Asthma Medication Ratio: Ages 5-11 years - Percent of eligible members age 5-11 with an asthma medication ratio of 0.50 or greater	* 100%	1	1
AMR1218	Asthma Medication Ratio: Ages 12-18 years - Percent of eligible members age 12-18 with an asthma medication ratio of 0.50 or greater	* 100%	1	1
AMR19	Asthma Medication Ratio: Ages 19-50 years - Percent of eligible members age 19-50 with an asthma medication ratio of 0.50 or greater	77%	53	69
AMR51	Asthma Medication Ratio: Ages 51-64 years - Percent of eligible members age 51-64 with an asthma medication ratio of 0.50 or greater	* 100%	1	1
AMROV64	Asthma Medication Ratio: Total Rate Ages 5-64 years - Percent of eligible members age 5-64 with an asthma medication ratio of 0.50 or greater	* 86%	6	7

Measure results may not be accurate due to small denominator size.

# Measures

To access Measures view, go to the "Measures" tab on the left-hand side of your screen

- To filter your results between year, product or health plan, hit the Filter button on the upper right-hand corner

Measures > Jan - Dec 2021 Options ▾ 

ALL CLINICAL PATIENT EXPERIENCE ARU ENCOUNTERS ACI COST DIAGNOSIS COMPLETENESS

Measure	Description		Numerator	Denominator
AMR5	Asthma Medication Ratio: Ages 5-11 years - Percent of eligible members age 5-11 with an asthma medication ratio of 0.50 or greater	* 100%	1	1
AMR1218	Asthma Medication Ratio: Ages 12-18 years - Percent of eligible members age 12-18 with an asthma medication ratio of 0.50 or greater	* 100%	1	1
AMR19	Asthma Medication Ratio: Ages 19-50 years - Percent of eligible members age 19-50 with an asthma medication ratio of 0.50 or greater	77%	53	69
AMR51	Asthma Medication Ratio: Ages 51-64 years - Percent of eligible members age 51-64 with an asthma medication ratio of 0.50 or greater	* 100%	1	1
AMROV64	Asthma Medication Ratio: Total Rate Ages 5-64 years - Percent of eligible members age 5-64 with an asthma medication ratio of 0.50 or greater	* 86%	6	7

**Measure results may not be accurate due to small denominator size.**

# Patients: with PHI

To access Patient-level view, click on the "Patients" tab on the left-hand side of your screen

- For portal users who have access to PHI, the list of attributed patients will appear under the Patients tab.



ID	First Name	Last Name	DOB	Gender	Payer
37567408900	Wanda	Morar		M	Commercial
31444656796	Edison	Rodriguez		M	Commercial
31423314912	Queen	Pacocha		M	Commercial
31423468696	Taylor	Pacocha		F	Commercial
31444223331	Salma	Jacobs		M	Commercial
18716378785	Jermaine	Armstrong		M	Commercial
18770844179	Mia	Berge		F	Commercial
35685952428	Eloy	Wilkinson		F	Commercial
35685750433	Laurine	Pollich		M	Commercial
35685935456	Erich	Runte		M	Commercial
34635378213	Hilbert	Douglas		M	Commercial

Note: The screenshot above does not reflect real personal data

# Patients: without PHI

To access Patient-level view, go to the "Patients" tab on the left-hand side of your screen

- For portal users who do not have access to PHI, the list of attributed patients will appear under the Patients tab as "Redacted Member."

ID	First Name	Last Name	DOB	Gender	Payer
Redacted Member	Redacted Member	Redacted Member	Redacted Member	Redacted Member	Medicaid
Redacted Member	Redacted Member	Redacted Member	Redacted Member	Redacted Member	Medicaid
Redacted Member	Redacted Member	Redacted Member	Redacted Member	Redacted Member	Commercial
Redacted Member	Redacted Member	Redacted Member	Redacted Member	Redacted Member	Commercial
Redacted Member	Redacted Member	Redacted Member	Redacted Member	Redacted Member	Commercial
Redacted Member	Redacted Member	Redacted Member	Redacted Member	Redacted Member	Medicaid
Redacted Member	Redacted Member	Redacted Member	Redacted Member	Redacted Member	Medicaid
Redacted Member	Redacted Member	Redacted Member	Redacted Member	Redacted Member	Medicaid
Redacted Member	Redacted Member	Redacted Member	Redacted Member	Redacted Member	Commercial
Redacted Member	Redacted Member	Redacted Member	Redacted Member	Redacted Member	Commercial



# Reports

To access Reports view, go to the "Reports" tab on the left-hand side of your screen



# Documentation

The documentation tab contains resources on how to use the portal

The screenshot displays the 'IHA PO Test' portal interface. At the top, the user is logged in as 'testpo@example.com'. The left sidebar contains navigation options: Dashboard, Measures, Patients, Reports, Documentation (highlighted with an orange box), Portal Users, Physician Organization Settings, and Help & Support. The main content area is titled 'Documentation' and lists three documents:

- NCQA Disclaimer MY 2021**  
View | Download
- Quick Start Guide - Logging In to the Onpoint Member-Level Detail Portal**  
For new users to the Onpoint Member-Level Detail Portal, the Quick Start Guide on how to log in to the site is especially helpful. For Health Plan ...  
View | Download
- Technical Appendix - Onpoint Member-Level Detail Portal (v.4.0)**  
Technical appendix detailing the methods and measures used in generating the analyses and reporting for the Onpoint Member-Level Detail Portal.  
View | Download

A 'Support' button is highlighted with an orange box. On the right, a search filter is visible with 'Category' and 'Document Title' dropdown menus.

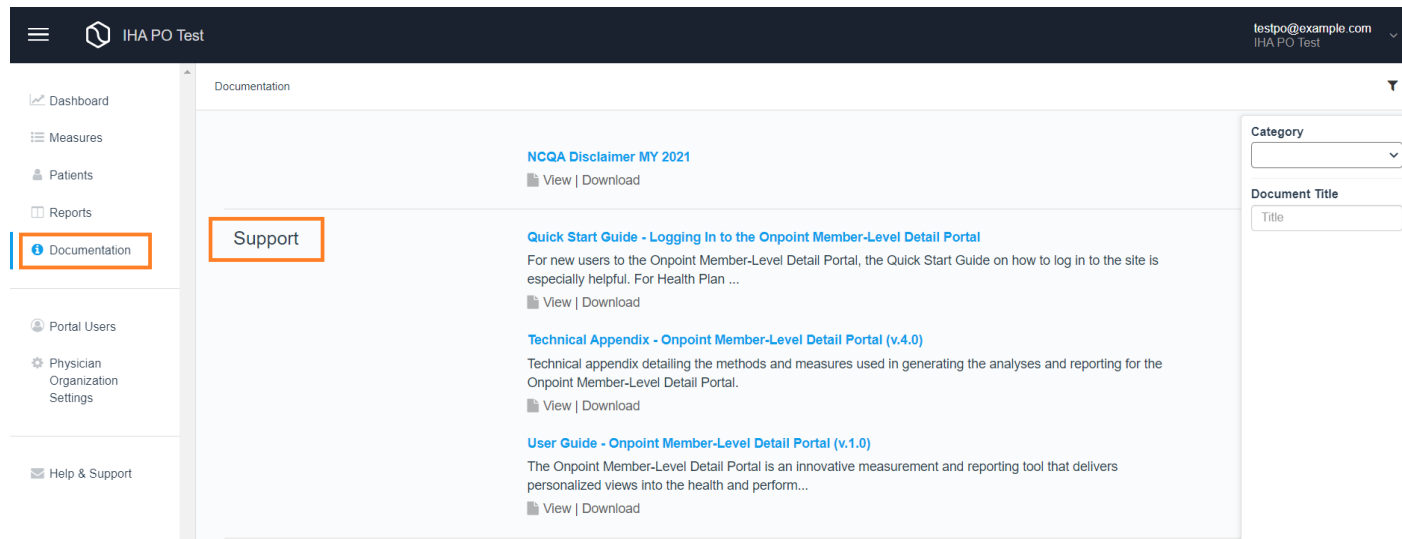
# Next steps for Provider Organizations on the PRP

- **For Primary Users who do not currently have PRP access:**
  - Admin contacts at POs who did not already have an active PRP account in the past AND filled out the Online Form received a **Welcome Email from Onpoint**.
    - **Please finish account setup for yourself and others at your organization**
  - If you are a **primary contact** at your organization and **have not yet filled out the Online Form**, please do so ASAP.
  - If you are a **primary contact** at your organization and **did not receive the Online Form**, please reach out to [amp@iha.org](mailto:amp@iha.org).
- **For current PRP Admin users:**
  - Please log in and **confirm that the organization you manage is correctly displayed** in the upper right-hand corner of the PRP. If not, please reach out to [amp@iha.org](mailto:amp@iha.org).
  - Additionally, please confirm that the **appropriate contacts** at your organization are displayed in the PRP

# PRP Resources

## What to expect in the coming weeks

- **Quick Start Guide:** For new users logging into the Onpoint Performance Reporting Portal for the first time
  - This can also be found in the AMP data collection, submission, and audit resources section of the [IHA website](#)
- **User Guide:** Provides an overview of key components, features, functionality, and recommended workflows to enhance end users' portal experiences.
  - This iteration of the User Guide currently contains information about organization and user management. Please note that IHA will produce supporting documentation regarding the other topics in the coming weeks as the AMP team prepares for the use of the Performance Reporting Portal for measurement year (MY) 2021 results.



# Wrap Up

# PRP Account Set Up Check List

## Upcoming Meetings

- ❑ **Aug. 31:** AMP Preliminary Results Release Webinar

## Setting Up Your Organization for Success

- ✓ **June 17:** Primary contacts to complete the [System Administrator Sign Up Form](#) for the MY21 Onpoint Performance Reporting Portal
  - ✓ Please reach out to [amp@iha.org](mailto:amp@iha.org) if you are unable to access the form
- ❑ **July 12- Aug. 30:** System administrators to complete account set up on the [PRP website](#)
  - ❑ System administrators to finish their account set up
  - ❑ System administrators to confirm portal information is correct
  - ❑ System administrators to add, edit, deactivate users
- ❑ **July 12- Aug. 30:** Users can log in once system administrators set up user accounts for their organization

Thank you

# Resources



# Key IHA.org pages for AMP program

- [Align. Measure. Perform.](#)

*Page with information on AMP, details on the value of the program, and links to additional program pages (measure set, incentive design, public reporting, awards, and participating organizations)*

- [AMP Participant Resources](#)

*Page where AMP participants can get what they need in one place, including the program guide, measure set, data collection & submission resources, and public comment information*

- [MY 2021 Final AMP Program Guide](#)
- [MY 2021 Final AMP Technical Specifications](#)
- [MY 2022 Draft AMP Technical Specifications](#)
- [AMP Measure Sets](#)
- [Data File Layouts \(Audited Quality\)](#) available under “Data submission resources for TransUnion” section.
- [NCQA Vendor Certification Requirements](#)
- [NCQA-Certified HEDIS Compliance Auditors](#)

- Additional pages

- [Incentive Design](#)
- [IHA Portals](#)
- [AMP Newsletters](#)

- AMP Fact Sheets: [AMP Product Lines](#) and [Incentive Design](#)